

## Seven Sisters Country Park Visitor Welcome Volunteer

The South Downs National Park Authority (SDNPA) are seeking volunteers to welcome and give information to visitors to Seven Sisters Country Park (SSCP) in the Visitor Centre and outside around the main complex. Recruitment to this volunteer role is subject to an informal interview.

Volunteers will receive training in the workings of the SDNPA and SSCP through introductory training.

Our volunteers play an important role in fulfilling our purposes and are key ambassadors for the work of the Authority. SDNPA is an inclusive organisation, and we welcome applications from everyone irrespective of sex, sexual orientation, gender identity, ethnicity, faith and religion, disability and age.

All volunteers are expected to adhere to South Downs National Park Authority volunteer policies and procedures.

### Compulsory Training:

SSCP induction; specific task induction; all relevant SDNPA training.

### Equipment Provided:

All required PPE and equipment requirements will be met, including a name badge/lanyard.

**Transport:** The ability to access a designated site either through public transport or in your own vehicle will be necessary in this role.

### Responsible to:

Visitor Services Manager: Richard Ayres  
Visitor Services Officer: Helen Weeks  
SSCP duty Staff

### Preferred/Est. Hours:

April to October – daily half day slots  
November to March – weekends

### Role Description:

- Support the delivery of an excellent visitor experience at SSCP.
- Welcome visitors and help them with orientation, directions and with any questions they may have.
- Act as an ambassador for Seven Sisters Country Park and the South Downs National Park.

### Key Skills:

- Ability to communicate knowledge and information to a wide range of people.
- Willingness to work with/support staff and volunteers as part of a team.
- Presentable appearance and pleasant manner.
- Well organised and good time-keeping skills.
- Specialist skills in educating others on subjects such as natural, cultural, or local history are welcomed.

**Key qualities:** Friendly, reliable, and self-sufficient, willing to accept direction/guidance.

