

Agenda Item 16 Report PR23/24-08

Report to **Policy & Resources Committee**

Date 20 July 2023

By Head of Governance

Title of Report Annual Governance Statement and Updated Local Code of

Corporate Governance

Decision

Recommendation: The Committee is recommended to:

- I. Approve the Annual Governance Statement for 2022-23 (Appendix I) to accompany the Authority's Statement of Accounts; and
- 2. Note the updated Local Code of Corporate Governance (Appendix 2).

I. Introduction

- 1.1 Under the Accounts and Audit (England) Regulations 2015 the Authority is required to conduct a review at least once a year of the effectiveness of its system of internal control. The findings of that review must be considered by a committee of the Authority, or by the Members of the Authority as a whole. Following that review, an annual governance statement, prepared in accordance with "proper practices in relation to internal control", must be approved. The approved statement must then accompany the Authority's Statement of Accounts. It is the role of the Committee to review the outcome of the annual review of governance arrangements and approve the Annual Governance Statement, ensuring it contains any actions for improvement.
- 1.2 The "proper practices", in accordance with which the Annual Governance Statement is to be prepared, are set out in guidance ("Delivering Good Governance in Local Government Framework" as amended in 2016) to local authorities (including National Park Authorities) issued by the Chartered Institute of Public Finance and Accountancy (CIPFA) and the Society of Local Authority Chief executives (SOLACE).
- 1.3 This report presents the Annual Governance Statement for 2022-23 for approval.

2. Policy Context.

2.1 The SDNPA has responsibility for conducting, at least annually, a review of the effectiveness of its governance framework including the system of internal control. The review of effectiveness is informed by the work of the Senior Management Team and other officers within the Authority who have responsibility for the development and maintenance of the governance environment, the Principal Audit Manager's annual internal audit report, the work done to review the Local Code of Corporate Governance, and also by responding to comments and recommendations made by external auditors and others. The findings of review work undertaken during the year that have resulted in proposed changes to the

- governance structures have been considered by the NPA and changes have been made as consequence of the NPA's consideration of these matters.
- 2.2 The Monitoring Officer, Chief Finance Officer and Head of Governance have liaised to review the organisation's governance arrangements and prepare the Annual Governance Statement for 2022-23, in compliance with the guidance, and which records the ongoing work that has been undertaken to establish and review governance arrangements. The Annual Governance Statement is set out in **Appendix I** to this report.
- 2.3 No significant governance issues have been identified. The actions for further improvement in 2023-24 are listed in paragraph 5.2 of the Annual Governance Statement (**Appendix I**).
- 2.4 The outcome of this process has been that the Authority's Governance arrangements are considered to continue to be fit for purpose.

3. Issues for consideration

- 3.1 The guidance advises that it is up to each authority to set out its commitment to the seven core principles of corporate governance detailed in the guidance, determining its own governance structure, underpinned by these principles and ensuring that it operates effectively in practice. The core principles are:
 - Behaving with integrity, demonstrating strong commitment to ethical values and respecting the rule of law
 - Ensuring openness and comprehensive stakeholder engagement
 - Defining outcomes in terms of sustainable economic, social and environmental benefits
 - Determining the interventions necessary to optimise the achievement of the intended outcomes
 - Developing the Authority's capacity, including the capability if its leadership and individuals within it
 - Managing risks and performance through robust internal controls and strong public finance management
 - Implement good practice in transparency, reporting and audit to deliver effective accountability
- 3.2 In respect of each core principle, the guidance offers more detailed advice concerning the requirements of good corporate governance and includes an example of how an annual governance statement may look. This guidance has been taken into account in the production of the draft Annual Governance Statement.

4. Local Code of Corporate Governance

4.1 In exercise of the authority delegated to him, the Chief Executive, in consultation with the Chair of the Policy and Resources Committee, has made the necessary amendments to the Local Code of Corporate Governance. As required by the terms of the delegated authority, the amended code is being reported to the Committee. Only minor changes have been made and the amended Code is set out at **Appendix 2** to this report for Members' information.

5. Options & cost implications

- 5.1 This process is mandatory and therefore there are no alternatives.
- 5.2 The costs associated with undertaking this work are met from within the Authority's core budget.

6. Next steps

6.1 Subject to approval, the Annual Governance Statement will be submitted along with the Authority's Statement of Accounts.

7. Other Implications

Implication	Yes*/No
Will further decisions be required by another committee/full authority?	No
Does the proposal raise any Resource implications?	There are no implications arising from this report
How does the proposal represent Value for Money?	Effective governance supports the efficient operation of the organisation
Which PMP Outcomes/ Corporate plan objectives does this deliver against	A strong and effective governance framework supports the organisation in its delivery of all PMP Outcomes and the Corporate Plan objectives
Links to other projects or partner organisations	None
How does this decision contribute to the Authority's climate change objectives	A strong and effective governance framework supports the organisation in its delivery of its climate change objectives
Are there any Social Value implications arising from the proposal?	There are no implications arising from this report
Have you taken regard of the South Downs National Park Authority's equality duty as contained within the Equality Act 2010?	There are no implications arising directly from this report. Any equalities implications arising from the activities or actions outlined in the Code of Corporate Governance and annual Governance statement are considered and addressed as part of the Authority's ongoing delivery.
Are there any Human Rights implications arising from the proposal?	There are no implications arising from this report
Are there any Crime & Disorder implications arising from the proposal?	There are no implications arising from this report
Are there any Health & Safety implications arising from the proposal?	There are no implications arising from this report
Are there any Data Protection implications?	There are no implications arising from this report
Are there any Sustainability implications based on the 5	The report adheres to the principle of Promoting Good

Implication	Yes*/No
principles set out in the SDNPA Sustainability Strategy:	Governance as set out in the Authority's Sustainability Strategy.

8. Risks Associated with the Proposed Decision

8.1 The carrying out of an annual review, together with the reporting of its outcome to Members, is a legal requirement and provides assurance that arrangements are adequate and operating effectively in practice and, where gaps are identified, that action is planned to address this for the future.

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South Downs National Park Authority

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Appendices: I. Draft Annual Governance Statement

2. Local Code of Corporate Governance

SDNPA Consultees: Chief Executive Officer, Director of Corporate Services, Chief

Finance Officer, Deputy Chief Finance Officer, and Head of Internal

Audit.

External Consultees: None

Background Documents: None

South Downs National Park Authority

Annual Governance Statement 2022-23

Review Date Annual

Responsibility Chief Executive

Approved by Policy & Resources Committee

ANNUAL GOVERNANCE STATEMENT FOR SOUTH DOWNS NATIONAL PARK AUTHORITY 2022/23

I. Scope of Responsibility

- 1.1 Through carrying out its general statutory duties and responsibilities in connection with the two national park purposes, the South Downs National Park Authority (the SDNPA) seeks to work for and with the local community to foster the social and economic wellbeing of communities within the National Park.
- 1.2 The SDNPA is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded, properly accounted for, and used economically, efficiently and effectively.
- 1.3 The SDNPA also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.
- I.4 In discharging this overall responsibility, the SDNPA is also responsible for putting in place proper arrangements for the governance of its affairs and facilitating the effective exercise of the Authority's functions, which includes arrangements for the management of risk.
- 1.5 The SDNPA has approved and adopted a Local Code of Corporate Governance, which is consistent with the principles of the CIPFA/SOLACE guidance Delivering Good Governance in Local Government Framework. The Local Code of Corporate Governance sets out agreed criteria against which the effectiveness of the governance framework will be assessed. This statement explains how the Authority has complied with the Local Code and meets the requirements of Regulation 6(I) of the Accounts and Audit (England) Regulations 2015 for the Authority to prepare an Annual Governance Statement.

2. The purpose of the governance framework

- 2.1 The governance framework comprises the systems and processes, and culture and values, by which the SDNPA is directed and controlled. The framework also includes the Authority's activities through which it is accountable to, engages with, and leads the community. It enables the SDNPA to monitor the achievement of its strategic priorities and to consider whether these priorities have led to the delivery of appropriate, cost-effective services. It is also a driver for the delivery of the Authority's outcomes and objectives, by contributing to the Authority's culture and empowering staff and members to act.
- 2.2 The system of internal control is a significant part of that framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore only provide reasonable and not absolute assurance of effectiveness.
- 2.3 The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of the Authority's aims, objectives, and policies, to evaluate the likelihood and potential impact of those risks being realised and to manage them efficiently, effectively, and economically.
- 2.4 The governance framework, which has evolved and been strengthened over many years, has been in place within the SDNPA for the year ended 31 March 2023 and up to the date of approval of the Annual Report and Statement of Accounts.

3. The Governance Framework

3.1 The key elements of the systems and processes that comprise the SDNPA's governance arrangements are summarised below.

Vision and Leadership

- 3.2 The SDNPA's purposes, vision, and intended outcomes for residents, visitors and other service users are identified in a range of policy documents set out in our Local Code of Corporate Governance. The overarching vision for the management of the South Downs was agreed in July 2012 and is included in the Partnership Management Plan (PMP), which was launched in 2014. The review of the PMP was completed in 2020 and an updated PMP published. The plan was originally developed with partners and delivery partnerships have been put in place to ensure the objectives are met. The Authority also established a refreshed South Downs Partnership in 2021, with updated terms of reference, an independent Chair and representatives from across a wide range of key sectors, linked to the PMP in order to support delivery of the PMP, review progress against it and embed the PMP across those organisations and sectors operating within the National Park.
- 3.3 The Policy and Resources (P&R) Committee has included during this period on its agenda a standing item which reports on the delivery of the PMP, ensuring that the four key PMP themes of Climate Change, Health & Wellbeing, Rural Economy, and Nature Recovery are kept under review. The Committee has also organised workshops involving key partners to ensure delivery against these themes is monitored and scrutinised.
- 3.4 The Local Plan sets out how the National Park Authority will manage development until 2033. This is based on the statutory purposes and duty for national parks. The Local Plan builds on the framework of the South Downs National Park Partnership Management Plan. The PMP sets out an overarching strategy for the management of the National Park and the Local Plan policies deliver many of the outcomes and policies set out in the PMP.
- 3.5 A review of the Local Plan is ongoing and a revised Local Development Scheme has also been adopted. The Local Plan review will, alongside reviewing local planning policies, also consider the impacts of changing national planning legislation as part of its remit.
- 3.6 The SDNPA's Corporate Plan establishes the high-level objectives and priorities for the organisation and sets out detailed proposals for the forthcoming financial year. The Corporate Plan also sets out our values and includes our climate change action plan. The Corporate Plan action plan has been reviewed during this period and is due to be updated by the NPA to ensure this aligns with the current budget position and organisational priorities setting out clearer priorities and targets to reflect the Authority's flat cash settlement. During this period the Authority also approved an updated Public Affairs Strategy which set out the issues the Authority determined could most be influenced by public affairs work.

Service Quality

- 3.7 Progress against the SDNPA's objectives, and the National Park Authority performance indicators is identified via quarterly and annual performance reporting to the P&R Committee and, where appropriate, Planning Committee. The Performance Management Framework reflects the development of high-level objectives for the Partnership Management Plan. Performance is monitored by the P&R Committee with policies and strategies in place to ensure that the SDNPA makes best use of resources. The performance of the Sustainable Communities Fund, which is delivered by the South Downs National Park Trust, is subject to annual reporting to the Committee.
- 3.8 Key data sets, as specified by Defra are reported to allow for national data comparison.
- 3.9 The service quality and performance of the Authority's Teckal Company in its management of Seven Sisters Country Park against the agreed Operating Agreement and Business Plan is also monitored by P&R Committee through a quarterly performance report.

Decision Making

- 3.10 The SDNPA's Standing Orders, Scheme of Delegation, Financial Regulations, Contract Standing Orders and other procedures prescribe how the Authority operates and how decisions are made to ensure that these are efficient, transparent and accountable to local people. The Standing Orders are reviewed regularly and changes recommended to the Authority at least annually to ensure these reflect best practice and latest legislative requirements. During this period the financial delegations relating to contract limits were reviewed and revised to ensure the delegations continued to effectively perform their intended function to ensure officers dealt with contracts of an operational nature, whilst Members retained oversight of contracts of a strategic nature.
- 3.11 The Authority makes use of virtual and hybrid meetings in its informal meeting arrangements, including for Member training, workshops, and briefing sessions. These on-line and hybrid meetings continue to have advantages in terms of enabling Member attendance and reducing travel across the National Park. Where it is considered more conducive to detailed debate and discussion, for example budget workshop, meetings are held in person. In person workshops are often streamed for Members who are not able to attend in person to observe so they are able to keep up to date with discussions that have taken place. The Authority will continue to use virtual/hybrid meetings where it considers it appropriate and within its powers to do so. The Authority continues to await the Government's response to the Local authority remote meetings: call for evidence and will review our practices in the light of any future response.
- 3.12 Member training and engagement activity continued using a blend of in person, hybrid, and on-line 'virtual' meetings. Member training, knowledge and skills development, and other workshops have been held on the following subjects:
 - Equity, Diversity, and Inclusion (EDI)
 - SDNPA Corporate Plan high level targets
 - Nature Recovery
 - o Climate Change
 - o A National Park for All
 - Green Economy / Green Finance
 - Whole Estate Plans
 - Partnership working / projects
 - Social media
 - Paperless working
 - Local Plan Review
 - Community Infrastructure Levy Allocation
 - Development Management
 - Health and Safety
 - SDNPA Risk Register
 - SDNPA Budget
- 3.13 There is a programme for reviewing and updating key documentation. We have a research and evidence strategy, which ensures that comprehensive, good quality data is available to base our decisions on and allow us to monitor progress. Committee reporting templates ensure these capture all relevant information to inform member decision making and

- promote consistency. These templates are periodically reviewed and updated as required to ensure they are effective and provide Members with the necessary information for them to deliver their decision-making responsibilities.
- 3.14 Each of the SDNPA's committees has distinct terms of reference, which are kept under review and, where necessary, updated by the NPA. Following the co-opting of two additional members to the P&R Committee in response to some of the findings of the Landscapes Review, a third member has been co-opted during this period to further diversify the range of voices the Committee hears as part of its decision making and consideration of issues. These additional co-optees complement the two Independent (CIPFA) co-opted members that also serve on the P&R committee.
- 3.15 The Authority appoints two independent persons to advise on standards matters. During this period the Authority has undertaken the recruitment and appointment process for these independent persons.
- 3.16 Meetings of the Authority and its committees are held in public (save for individual items of a sensitive nature properly considered in private session, in line with LGA 1972) with publicly available agendas and minutes published on the Authority's website. Members of the public may ask questions and make representations on relevant matters at meetings in accordance with a defined protocol for public engagement, which enshrines the rights of the public to address meetings.
- 3.17 The Authority continues to webcast meetings of the Full Authority, and its Planning and P&R Committees. An archive of webcast meetings in the last 6 months is maintained and is publicly available through the Authority website and our webcasting provider, Public-i.
- 3.18 Work to move to paperless meetings has progressed well during this period, with the successful development, pilot, and subsequent rollout of a new e-Reports system. The vast majority of Members have engaged positively with the new system and its use will continue to be promoted whilst individual needs are met to ensure no Members are disadvantaged in the decision-making process.
- 3.19 The Authority's governance framework is kept under review by the Head of Governance, Monitoring Officer and Chief Finance Officer who are responsible for ensuring that the framework complies with changes in legislation, regulations, codes or guidance issued by government departments, regulatory bodies or relevant professional bodies. Committee and Officer Delegations and terms of reference are also kept under review and have been updated to ensure that the governance framework reflects changes in roles and responsibilities of committees, Members and/or Officers. Changes have also been made to the Authority's indemnity arrangements for members and officers, rules of debate and in relation to reserved matters arising from the establishment of the Teckal Company.
- 3.20 The roles and responsibilities of the Members and officers are defined in Member/Officer job descriptions and there is a Local Protocol for Member and Officer Relations. The roles of Chief Executive, Monitoring Officer and Chief Finance Officer are filled. The SDNPA has a range of contracts for key support services. This includes the provision of the Chief Finance Officer and Monitoring Officer functions. In reaching this decision the SDNPA took into account the governance requirements of CIPFA's Statement on the role of the Chief Financial Officer (CFO) in Local Government (2010). The CFO accordingly has full responsibility for reporting on financial performance and presenting financial performance updates and the annual budget report to members, as well as Internal Audit reviews and the Statement of Accounts.
- 3.21 There is a contract in place with Brighton & Hove City Council for the provision of financial services and Chief Finance Officer support. Under this contract the Authority has appointed its CFO who has a nominated Deputy Chief Finance Officer.

- 3.22 The contracts for legal services and provision of the Monitoring Officer (MO) have been renewed during this period and are managed by the Head of Governance. Under a contract with Hampshire County Council the Authority has appointed its MO.
- 3.23 There are arrangements for consultation with the Monitoring Officer, CFO or Deputy CFO on key decisions and advice to the Authority and its Committees.
- Over this period the Authority, through its Teckal Company (South Downs Commercial Operations Limited), has continued its operations at Seven Sisters Country Park (SSCP). An operating agreement is in place between the Teckal Company and the Authority which defines the relationship between the company and the Authority. The Company's Articles of Association are also agreed by the Authority, as is the annual business plan for the company which sets out the approved functions to be delivered by the company and incorporates key performance indicators (KPIs). These KPIs are reviewed on a quarterly basis by the P&R Committee. The developments undertaken on site have been very positive, with significant improvements to both the landscape management and the visitor experience. Whilst there have been challenges in the Company's first year of trading, which were to be expected, the Board of Directors and the Authority continue to have constructive discussions to ensure improvements continue on the site. The Authority, in its role as Shareholder, has also been kept informed of the progress of the Company.
- 3.25 As highlighted in the 2021-22 AGS, the Authority was also undertaking a review of byelaws at SSCP. Whilst initial consideration was given to remaking the existing byelaws it became apparent through the review that the Government's process for the making of byelaws requires an assessment to be undertaken for each proposed byelaw setting out why the byelaw is required, backed by evidence, and why it cannot be addressed through another route. Public consultation is also required on any proposed byelaw. The starting point for any new byelaw would therefore be monitoring at SSCP to identify if there was a need for a particular byelaw. This monitoring is proposed to begin during 2022-23.
- 3.26 The Authority has continued its relationship with the South Downs Trust which is an independent charity established by the Authority. The Authority continues to have a licence agreement for the use of the shared identify and seconds staff to the Trust. The Authority appoints two Authority members as trustees. The Trust provides an annual update to the Authority, with the update being presented in public. The Trust complies with the reporting requirements of the Charity Commission and Companies House and keeps its governance and policy framework under review to ensure it is robust and fit for purpose.
- 3.27 The annual review of governance has been undertaken, particularly taking into consideration the actions from the 2021-22 AGS which have been implemented during this period. Changes have included a revised and streamlined schedule of Authority and Committee meetings and other Member events as part of the Member Development Programme. As part of this there was also a desire to hold at least one meeting of the Authority or one of its committees elsewhere in the park with the aim of improving local engagement. The February 2023 meeting of the P&R Committee was subsequently held in Lewes. The experiment was a success and will be repeated. The paperless e-Reports system has also been implemented during this period and work has continued within the Authority to improve support for hybrid meetings. Quarterly reporting of Members' attendance statistics is also now undertaken.

Risk management

3.28 The SDNPA has a well-established systematic strategy, framework, and processes for managing risk. These are set out in the Authority's Risk Strategy and Guidance which also includes the Authority's risk appetite statement. A corporate risk register is maintained and has been reviewed on an ongoing basis at meetings of the Policy & Resources Committee as well as being subject to regular review by Operational Management Team (OMT) and Senior Management Team (SMT). The Policy and Resources committee has opportunities for

- members to better engage with the corporate risk register though a series of meetings enabling committee members to dig deeper into issues on the risk register in advance of the Committee meeting and better inform the discussions which take place in Committee. This enables relevant risks to be identified and evaluated, with consideration given to appropriate mitigation strategies.
- 3.29 Directorate level risk monitoring is in place and has been reviewed to ensure consistency across the organisation in advance of the review of the Authority's Risk Strategy and Guidance. Risk is also monitored at project level and there is an escalation process from project and directorate risk registers to the corporate risk register.
- 3.30 The Authority's insurance arrangements have been kept under review and updated as new risks identified including for the operations at Seven Sisters Country Park.
- 3.31 The Authority has a Procurement Strategy 2021-26 in place which sets out how the SDNPA will take a proportionate view of risk in procurement, to strike a balance between mitigation and accessibility for small and medium sized enterprises.

Conduct and behaviour

- 3.32 There are Codes of Conduct for Members and officers, in place and performance appraisal processes for both. Training is given to new Members on the Code of Conduct as part of the induction process and bi-annually by external experts. There is a Register of Members' Interests. The Authority operates successor standards arrangements for the conduct of Members following the implementation of the Localism Act 2011. The Appointment Management & Standards Committee is responsible for monitoring the ethical framework of the Authority. The Authority has appointed two independent persons to oversee the investigation of complaints about the conduct of Members.
- 3.33 A thorough review of the Member Code of Conduct has been undertaken by the Monitoring Officer and the Head of Governance, considering both the Local Government Association's Model Councillor Code of Conduct and the Cabinet Office Code of Conduct for Board Members of Public Bodies, which those Members appointed by the Secretary of State are also required to comply with. The revised Code of Conduct was considered by the Appointment, Management and Standards Committee and recommended to the Authority for approval. Throughout the year individual and collective guidance has been issued to Members on the management of standards issues.
- 3.34 An annual update on complaints received, and matters referred to the Local Government and Social Care Ombudsman is considered by the Policy and Resources Committee, so that the Authority can seek service improvement. The SDNPA has a Whistleblowing Policy, with confidential reporting arrangements in place to enable internal and external whistleblowing. There is an Anti-fraud and Corruption Policy in place.
- 3.35 Competencies are incorporated into the performance and development review process for staff and the Authority also has in place a set of corporate values which were developed through collaboration of both staff and Members. A full staff survey is being undertaken in 2023, delayed due to the COVID-19 pandemic, however, during this period surveys on the implementation of blended working practices, and Health & Safety at the Authority have been undertaken.
- 3.36 The Authority developed an action plan, the objectives of which were endorsed at the July 2022 Authority meeting, to assist in improving the Authority's Equity, Diversity, and Inclusion work. This work has included staff and member surveys and sessions to ensure all staff and members have an opportunity to participate. Both staff and Member training has resulted from this, along with work to procure an online learning platform to embed EDI across the organisation.

Financial accountability

- 3.37 The SDNPA's Financial Regulations and Procedures, provide a framework for the management of the Authority's financial affairs. The SDNPA has an approved Capital Strategy, Treasury Management Policy and Annual Investment Strategy detailing its approach and risk appetite for managing financing, treasury, and non-treasury investments. Monitoring of the operational budget is conducted during the year and findings incorporated into the budget planning process.
- 3.38 Payment of allowances to Members is made in accordance with the Local Authorities (Members' Allowances) (England) Regulations 2003. Allowances have continued to increase with the staff cost of living pay award and will be subject to a full review in 2024.
- 3.39 Members have a key role in providing assurance that the Authority's funds are used economically, efficiently, and effectively in accordance with agreed policies. and the Authority's general Duty of Best Value under the Local Government Act 1999. The financial strategy and budget are agreed by the Authority following scrutiny by all Members via a series of workshops. The P&R Committee receives regular reports on budget monitoring and treasury management performance and has a membership that includes two independent co-opted members who have relevant finance and governance experience. This committee undertakes the core functions of an audit committee. This ensures the provision of appropriate skills and experience in the scrutiny of the Authority's arrangements for financial control and risk management and enhances transparency.
- 3.40 As the Authority's available funds for projects have been significantly reduced, the previous approach of allocating budgets to the Authority's Theme Programme Boards has ended. The limited project funds (allocated through the budget setting process by the NPA) are now administered, and funding approved, by the Authority's Operational Management Team (OMT). The projects the Authority undertakes continue to be driven by the objectives set out in the PMP and Corporate Plan and in approving these projects OMT aims to reflect the priorities of the Authority.
- 3.41 During this period the Authority has also considered carefully how it can best prepare itself to respond to future grant settlements. As part of this the Authority undertook changes in the organisation and approved the creation of an invest to save reserve to be used over the next 12 months to assist with the reduction of overheads.
- 3.42 The Authority's accounts are subject to external audit on an annual basis and reported to the P&R Committee at a public meeting. During this period the Authority received and considered the first Value for Money Audit. The Authority has expressed concerns, both in a public meeting and in a letter to the external auditor, about the performance of the external auditor in regard to the timeliness of their reports. The Authority will be working with the external auditor over the coming year with the aim of ensuring that improvements are delivered.
- 3.43 An Internal Audit service is provided under a service level agreement by Brighton & Hove City Council's Internal Audit Services. The outcomes of internal audits are reported to the P&R Committee and the full reports are sent to the Chair and Deputy Chairs and the Independent co-opted Members of the committee. An independent and external review of internal audit to ensure compliance with the Public Sector Internal Audit Standards was carried out during this period. The Authority's external auditors review the appropriateness of internal audit arrangements and accordingly place reliance on the work done where applicable.
- 3.44 The Authority has also embedded processes to oversee the delivery of the Infrastructure Business Plan and for allocating monies generated though the Community Infrastructure Levy.

- 3.45 All contracts since June 2013 have been procured through e-sourcing using the In-tend system, or through National frameworks.
 - Constructive working relationships between officers and Members
- 3.46 Compliance with relevant legal requirements and the SDNPA's procedures is facilitated by a range of controls. Policies are in place to regulate how the Members and Officers use the resources available to them.
- 3.47 The SDNPA receives legal advice and Monitoring Officer support as appropriate via separate contracts with West Sussex County Council and Hampshire County Council. This advice includes input into significant Committee/Authority papers. During this period no formal reports by the Monitoring Officer, further to section 5 of the Local Government and Housing Act 1989, were necessary.
- 3.48 Senior managers and Committee Chairs and Deputy Chairs meet monthly in an informal capacity to horizon scan and consider the forward management of Authority business. Although this is not a decision-making body it allows for a constructive dialogue between officers and Members and ensures activities are informed by a wide range of views.
- 3.49 The Authority has continued its practice of a small number of Members who are not appointed to committees, this enables the particular skills of these Members to be best employed in the work of the Authority in specific policy areas or activities. All Members are still required to attend NPA meetings and other Member development and engagement activities and are subject to the requirements to attend meetings set out in the Local Government Act 1972 and the Authority's Standing Orders.
- 3.50 The induction of new Members has been reviewed and will be delivered using a variety of in person events with SMT and other officers, along with Committee Chairs and Deputy Chairs, to ensure that new Members joining the Authority are able to fully engage in the work of the Authority.
 - Skills and Learning for staff and Members
- 3.51 Member and Officer learning and development needs are identified and met through induction programmes, the Performance and Development Review process, individual staff learning and development plans, and the Member Engagement Protocol. There are annual Member discussions between individual Members and the Chair of the Authority which include a consideration of any development needs.
- 3.52 An e-learning platform is maintained as part of a blended approach to training delivery. This includes a series of mandatory courses to be undertaken by all staff as well as optional courses focussing on personal development and growth. These courses are also available to Members. For staff, completion of courses is linked to the annual Performance and Development Review process.
- 3.53 Mid and end of Project evaluations are reported to the Policy and Resources Committee and key organisational learnings are identified from these and used to inform the development of future projects and ways of working.
- 3.54 Budget managers have access to one-to-one support for budget management and also briefings on financial procedures and administration, further budget management, and closedown procedures. All financial guidance and procedure notes are available on the Authority's Intranet. Contract management training has been provided to relevant staff.
 - Clear relationships with Partners and the public
- 3.55 A key element in the SDNPA's guiding principles is working with partners and community groups. The SDNPA has therefore developed and maintained a range of relationships and arrangements with other agencies in the public, private, and voluntary sectors to ensure that they are able to engage with and contribute to the work of the Authority. The SDNPA has

an Accord with Natural England and Memoranda of Understanding with the South Downs Network and South Downs Land Management Group. A Memorandum of Understanding with the Association of Local Councils within the South Downs is also in place and communications with parishes and local communities have been improved through the approach to parish workshops, which over this period have also included a return to in person events following the COVID19 pandemic. These workshops now include in person events alongside on-line webinars and Q&A sessions. The Authority has continued Member appointments to a number of local and national partner organisations and groups including the South Downs Local Access Forum, Campaign for National Parks and the South Downs National Park Trust.

- 3.56 The Authority oversaw the establishment of an independently chaired South Downs Partnership in 2021 with a remit to champion the outcomes in the Partnership Management Plan (PMP) through:
 - Being a strong partnership in pursuit of common goals across the diverse landscape and communities of the SDNP and its environs
 - Working alongside the NPA and other partners to drive and monitor continual improvement across the landscape and communities of the National Park
 - Embedding the PMP as a vehicle for change across the National Park
 - Providing 'integrated thinking' and seeking to resolve issues arising when there is a conflict between competing policy objectives;
 - Providing a forum for those with a stake in delivery of the PMP
- 3.57 We continue to work with neighbourhood planning groups across the National Park, to prepare neighbourhood plans that respect the purposes and duty of the National Park Authority and enhance the special qualities the National Park.
- 3.58 During this period a revised Statement of Community Involvement (SCI) was approved. The SCI which sets out how the Authority will consult with all stakeholders, including local communities, businesses and public bodies, on planning matters.
- 3.59 S101 agreements with the 5 Planning Host authorities are in place, having been renewed during 2021-22. These agreements define the relationship with the host Authorities who deliver planning services on behalf of the SDNPA and include quality and performance measures which are reported to the Policy and Resources Committee as part its performance monitoring.
- 3.60 Whole Estate Plans (WEPs) are seen as a key way of deepening engagement with estates and landowners. These plans are subject to consideration by the Policy and Resources Committee and involve visits to the estate to help Members and officers understand the context of these plans and the issues facing landowners in the National Park. The processes associated with the delivery of WEPs were reviewed and updated in 2021-22 and during 2022-23 have proved to be effective in ensuring improved Member engagement with emerging WEPs at the most appropriate time.
- 3.61 The Authority uses a range of methods to maintain regular contact with its communities and wider public, including through its two regular newsletters and its presence on social media on the work of the Authority and its activities in the National Park. Engagement through in person and virtual events across the year also form an important aspect of the Authority's engagement programme.
- 3.62 The Authority has in place appropriate policies to ensure it complies with its duties under the Equality Act 2010. Every report considered by the NPA or its committees includes a consideration of whether the decision would impact upon groups with protected characteristics, with full equality impact assessments being undertaken where this is

considered necessary. The delivery of EDI training for staff and Members has contributed to the effectiveness of this and ongoing development will be delivering in the coming year through the use of an online EDI training platform. The Authority has sought to engage with communities across the national park and, through its comms, engagement and outreach work, improve awareness of the National Park across a wide range of groups. An EDI action plan is in place to further support the embedding of this work within the Authority and to promote and encourage access to the National Park to all individuals and communities.

- 3.63 The P&R Committee has, as part of its membership, co-opted members from communities in and around the National Park with aim of diversifying the range of voices the Committee hears as part of its decision making and consideration of issues.
- 3.64 The Authority has maintained youth ambassador roles to strengthen engagement with young people across the National Park and has in place the appropriate safeguarding policies and mechanisms, all approved through the Authority's HR Team.
- 3.65 The Authority has engaged with partners across a range of consultations including in relation the M3 Junction 9 and the A27 Arundel Bypass, reforms to national planning policy, minerals and waste, and the Surrey Hills AONB Boundary Review.
- 3.66 The Authority has also worked very closely with a range of partners in relation to the exceptional circumstances concerning the fire in Midhurst and the multi-agency response.

4. Review of Effectiveness

- 4.1 The SDNPA has responsibility for conducting, at least annually, a review of the effectiveness of its governance framework including the system of internal control. The review of effectiveness is informed by the work of the Senior Management Team and other officers within the Authority who have responsibility for the development and maintenance of the governance environment, the work done to review the Local Code of Corporate Governance, and also by responding to comments and recommendations made by external auditors and others. In 2023 the P&R Committee met to consider the effectiveness of the Committee and its performance against its terms of reference.
- 4.2 The annual review exercise, which incorporated a review of the Local Code of Corporate Governance, was initiated by the Head of Governance and the Monitoring Officer and included consultations with the Strategic Management Team, the Chief Finance Officer and the Internal Auditor.
- 4.3 The Internal Audit Annual Opinion is that Reasonable Assurance can be provided that an effective system of internal control is in place at the SDNPA for the year ended 31 March 2023. Of the six audits undertaken, there were two substantial assurance opinions given and four reasonable assurance opinions given as set out below:
 - Substantial Assurance ICT Contract Arrangements Follow Up
 - Substantial Assurance Community Infrastructure Levy
 - Reasonable Assurance Creditors/Accounts Payable
 - Reasonable Assurance Payroll
 - Reasonable Assurance Seven Sisters IT Arrangements
 - Reasonable Assurance Main Accounting and Budget Management
- Following the partial assurance opinion in 2021-22 on ICT Arrangements, improvements made have proved effective as evidenced by substantial assurance in the ICT Contract Arrangements audit and reasonable assurance in the Seven Sisters IT Arrangements audit. The ICT Contract Arrangements audit prompted improvements to the Authority's directorate level risk register processes to ensure they were up to date and consistent.

- Improvements have also been made to the Authority's Accounting and Budget Management, Creditor/Accounts Payable, and Payroll processes following the internal audit actions.
- 4.5 The SDNPA's Chief Finance Officer and Monitoring Officer have also provided assurance that there have been no significant control issues which have:
 - Required the need for formal action or reporting in their respective roles,
 - Required the need for significant additional funding not already provided for within the approved budget,
 - Had a material impact on the accounts; or
 - Resulted in significant public interest, damaging the reputation of the Authority.
- 4.6 Although a review of the effectiveness of the Governance arrangements is reported once per year to the Authority, the process of gathering evidence and monitoring performance is continual and is managed through reports to the Authority and its Committees, and through the improvement planning process. Management action required to maintain effective governance arrangements is evident from reports and from other management reporting processes taken throughout the year.
- 4.7 We have been advised on the implications of the result of the review of the effectiveness of the governance framework and that the arrangements continue to be regarded as fit for purpose in accordance with the governance framework. The areas already addressed and those to be specifically addressed with new actions planned are outlined below.

5. Governance issues

- 5.1 No significant governance issues have been identified. The following key areas of work have been conducted during 2022/23:
 - Further embedding of processes related to paperless meetings through the launch of the eReports system and successful take up by the majority of Members.
 - Review the position regarding the use of byelaws at Seven Sisters Country Park. A thorough review has been conducted, as set out in paragraph 3.26 of this AGS, and an action is included for 2023-24 in regard to the process for any future byelaw.
 - Implementation of changes arising from the review of the staff PDR process. The staff PDR process has been reviewed and a revised process and guidance have been approved which are being trialled during 2023-24, before rollout across the Authority in 2024-25.
 - Complete the review of the model councillor code of conduct recently published by the Local Government Association to identify whether further revision of the Member Code of Conduct is needed. A thorough review has been undertaken, as set out in paragraph 3.34 of this AGS, and proposed changes were considered by the Appointment, Management & Standards Committee in May 2023 with the Committee subsequently recommending the changes for approval by the Authority.
 - Implement the outcomes of the 2022 Member survey and review of governance as reported to the NPA in May 2022. The 12 actions from the May 2022 Review of Governance, undertaken by a Member Task and Finish Group, have been implemented and completed.
 - Nos. I-4: a streamlined cycle of Member meetings and workshops has been agreed and implemented.
 - No.5: transition of Members to the use of electronic payslips has been implemented.
 - No.6: move to paperless meeting reports packs has been implemented through introduction of the eReports system.

- No.7: revisions of the rules of debate were agreed by the Authority.
- No.8: The holding of P&R Committee meeting at a location other than Midhurst; the February 2023 meeting of P&R Committee was held in Lewes and this is intended to take place annually.
- No.9: The schedule of Member events has been kept under review and adapted as the restrictions put in place during the COVID-19 pandemic receded.
- No.10: A training session was held for Members on the new paperless system and the use of the SDNPA intranet; training of new Members will be ongoing.
- No.II: Work is being undertaken to upgrade the IT/AV equipment in the Memorial Hall and main meeting rooms to facilitate better hybrid meetings.
- No.12: The format of Member attendance statistics has been agreed and are now published on the SDNPA website.
- Organisational polices on blended/hybrid working have been kept under review and a Blended Working Action Plan put in place following a staff survey.
- Continued refinement of governance procedures in relation to the Authority's Teckal Company.
- 5.2 Actions for 2023-2024 include the following:
 - Review the Authority's arrangements against the CIPFA Audit Committee Guidance
 - Implement suitable monitoring at Seven Sisters Country Park to inform the future development of any byelaw required
 - Work with the Authority's External Auditors to improve the timeliness of reports to the Policy and Resources Committee
 - Ensure good governance mechanisms are in place to support the Authority's growing work in the area of Green Finance
 - Review of the Authority's Fraud and Anti-corruption and Whistleblowing Policies
 - Develop an Authority policy on the use of non-corporate communication channels
- 5.3 We propose over the coming year to take steps to address the above matters to further enhance our governance arrangements, and delivery against these will continue to be monitored by the P&R committee.
- 5.4 We are satisfied that these steps will address the need for improvements that were identified in our review of effectiveness and will monitor their implementation and operation as part of our next annual review.

Chair
On behalf of the SDNPA



Agenda Item I	6 Report	PR23/24-08	Appendix	2
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South Downs National Park Authority

Local Code of Corporate Governance 2023

I. Introduction

- 1.1 Corporate Governance has been defined "...the arrangements put in place to ensure that the intended outcomes for stakeholders are defined and achieved." (The International Framework: Good Governance in the Public Sector (CIPFA/IFAC, 2016))
- 1.2 The term 'local code of governance' essentially refers to the governance structure in place within the organisation although, in practice, the governance structure will consist of a number of codes and documents. The development and review of the local code of governance helps to ensure that proper governance arrangements are in place and serves as a means of increasing credibility, accountability and public confidence in the organisation.
- 1.3 The South Downs National Park Authority (SDNPA) has produced a local code of corporate governance which is based upon the guidance published jointly by CIPFA (The Chartered Institute of Public Finance and Accountancy) and SOLACE (The Society of Local Authority Chief Executives and Senior Managers) entitled 'Delivering Good Governance in Local Government Framework' which applies to National Park Authorities. The Guidance sets out seven core principles of corporate governance, together with various supporting principles in respect of each core principle. The SDNPA's Local Code of Corporate Governance, set out below, incorporates these principles and identifies the source documents, good practice and other means of demonstrating the SDNPA's compliance with the principles of good governance.

The SDNPA's Values

- 1.4 The SDNPA has agreed the following corporate values and key behaviours that staff and Members strive to demonstrate.
- 1.5 **Collaboration** Working together we achieve more.
 - We listen to understand
 - We create opportunities for sharing knowledge, ideas and expertise
 - We work together and deliver across teams and directorates
 - We take collective ownership for creating a successful organisation
 - We trust in each others' expertise
 - We support our colleagues
- 1.6 **Innovation** We encourage and support creativity, learning and adaptability.
 - We promote progressive and creative thinking
 - We acknowledge and learn from our mistakes
 - We accept that implementing new ideas involves an element of risk taking
 - We adopt and develop good ideas and best practices
- 1.7 **Respect** We value each other and take responsibility for our behaviour.
 - We respect and value people's differences
 - We are honest and act with integrity
 - We value other people's opinions
 - We consider the impact of our behaviour on others
 - We welcome the giving and receiving of supportive feedback
 - We challenge inappropriate behaviour
 - We communicate in a clear, timely and appropriate manner

- 1.8 In addition to these values, the Authority will act in accordance with the Nolan principles:
 - Selflessness: Holders of public office should act solely in terms of the public interest.
 They should not do so in order to gain financial or other material benefits for
 themselves, their family, or their friends.
 - 2. **Integrity**: Holders of public office should not place themselves under any financial or other obligation to outside individuals or organisations that might seek to influence them in the performance of their official duties.
 - 3. **Objectivity**: In carrying out public business, including making public appointments, awarding contracts, or recommending individuals for rewards and benefits, holders of public office should make choices on merit.
 - 4. **Accountability**: Holders of public office are accountable for their decisions and actions to the public and must submit themselves to whatever scrutiny is appropriate to their office.
 - 5. **Openness**: Holders of public office should be as open as possible about all the decisions and actions that they take. They should give reasons for their decisions and restrict information only when the wider public interest clearly demands.
 - 6. **Honesty**: Holders of public office have a duty to declare any private interests relating to their public duties and to take steps to resolve any conflicts arising in a way that protects the public interest.
 - 7. **Leadership**: Holders of public office should promote and support these principles by leadership and example.

2. Monitoring and Review

- 2.1 All Members and officers of the Authority share responsibility for good governance. In particular, the Policy and Resources Committee is responsible for receiving the Annual Report prepared by the External Auditor as well as the Annual Governance Statement prepared jointly by the Monitoring Officer and the Chief Finance Officer.
- 2.2 Delegated Authority is given to the Chief Executive in consultation with the Chair of the Policy and Resources Committee to make any necessary amendments to the Local Code of Corporate Governance. Where the Local Code has been amended, it shall be reported annually to the Policy and Resources Committee

Principle A:

Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law

We Will:

Behave with integrity:

- Ensure members and officers behave with integrity and lead a culture where acting in the public interest is visibly and consistently demonstrated thereby protecting the reputation of the organisation
- Ensure members take the lead in establishing specific standard operating principles or values for the organisation and its staff and that they are communicated and understood. These should build on the Seven Principles of Public Life (the Nolan Principles)
- Lead by example and using the above standard operating principles or values as a framework for decision making and other actions
- Demonstrate, communicate and embed the standard operating principles or values through appropriate policies and processes which are reviewed on a regular basis to ensure that they are operating effectively

Evidenced by:

Committee Oversight & Scrutiny:

- Annual Governance Statement approved by the Policy and Resources Committee
- Appointment, Management and Standards Committee role in standards matters for Members
- Independent persons appointed
- Complaints, Compliments and Comments Policy in place and reported on annually to Committee
- Arrangements for handling complaints against Members considered by the Independent Persons

Corporate Policies and Strategies:

- Member Code of Conduct
- Register of Interests for Members and declarations of interests made at meetings and recorded in minutes
- Officer Code of Conduct and associated declarations of interest
- Financial Regulations
- Contract Standing Orders
- Register of Declarations of Gifts and Hospitality for Members and Officers
- Anti-fraud and Corruption Policy
- Whistleblowing Policy
- Local Protocol for Member and Officer Relations
- SDNPA Values and Competencies
- SDNPA's Guiding Principles
- Arrangements for managing conflicts of interest in place for Teckal Company

Operational Procedures

- Induction programme for new Members and staff including standards of behaviour expected
- Annual performance appraisal for staff and Members
- Procedures for dealing with perceived conflicts of interests
- Report template for decision making
- Key processes audited and reported on
- Individual guidance issued to members in relation to managing standards issues.
- Process in place for disclosure of Related Parties and Outside Interests

We Will:

Demonstrate strong commitment to ethical values:

- Seek to establish, monitor and maintain the organisation's ethical standards and performance
- Underpin personal behaviour with ethical values and ensuring they permeate all aspects of the organisation's culture and operation
- Develop and maintain robust policies and procedures which place emphasis on agreed ethical values
- Ensure that external providers of services on behalf of the organisation are required to act with integrity and in compliance with ethical standards expected by the organisation

Evidenced by:

Committee Oversight & Scrutiny:

 Appointments, Management and Standards Committee

Corporate Policies and Strategies:

- Memoranda of Understanding with various partners and Natural England Accord
- Member and Officer Codes of Conduct
- Whistleblowing Policy
- Equality and Diversity Policy
- Procurement strategy
- Recruitment Procedure
- Contract Standing Orders
- Treasury Management Policy & Annual Investment Strategy (Ethical Investment Statement)
- SDNPA Values and Competencies
- SDNPA's Guiding Principles
- Partnership management plan sets out approach to partnership working

Operational Procedures

- Member/officer performance appraisal process
- Equality and Diversity action plan Training
- Report template requires consideration of ethical issues
- Job descriptions
- Staff competency framework
- Treasury Management practices

Respect the rule of law

- Ensure members and staff demonstrate a strong commitment to the rule of law as well as adhering to relevant laws and regulations
- Create the conditions to ensure that the statutory officers, other key post holders, and members, are able to fulfil their responsibilities in accordance with legislative and regulatory requirements
- Strive to optimise the use of the full powers available for the benefit of citizens, communities and other stakeholders
- Deal with breaches of legal and regulatory provisions effectively
- Ensure corruption and misuse of power are dealt with effectively

Committee Oversight & Scrutiny:

- Statutory Officers appointed by the Full Authority
- Committee structure in place with terms of reference
- Monitoring Officer in place
- Officer support for committees

Corporate Policies and Strategies:

- Whistleblowing policy
- Financial Regulations, Contract Standing orders and Procurement Strategy
- Codes of conduct
- Anti-fraud and corruption policy
- Scheme of delegation
- Establishment of Teckal Company with reserved matters set out in its Articles of Association
- Operating agreement and Annual business plan for Teckal company approved by NPA

We Will:	Evidenced by:	
	as shareholder of the Company	
	Operational Procedures	
	Report templates set out legal considerations for all decisions	
	Member induction programme and development programme	
	Provision of legal advice to officers and members to ensure compliance with law	
	Compliance with CIPFA's statement on the role of the Chief Finance Officer in Local Govt (CIPFA 2015)	
	Job descriptions	
	Internal and external audit	
	Annual Management Assurance statement to the External Auditor	
	Register of member and officer interests and related party interests	
	Engagement at national level with regards to reviews of available powers and their use	

Principle B:

Ensuring openness and comprehensive stakeholder engagement

We Will:	Evidenced by:
Be open	Committee Oversight & Scrutiny:
 Ensure an open culture through demonstrating, documenting and communicating the organisation's commitment to openness Make decisions that are open about actions, plans, resource use, forecasts, outputs and outcomes. The presumption is for openness. If that is not the case, a justification for the reasoning for keeping a decision confidential should be provided Provide clear reasoning and evidence for decisions in both public records and explanations to stakeholders and being explicit about the criteria, rationale and considerations used. In due course, ensuring that the impact and consequences of those decisions are clear Use formal and informal consultation and engagement to determine the most appropriate and effective interventions/ courses of action 	 Authority and Committee meetings accessible to the public with various meetings webcast Publication of agendas and reports in line with Local Government Act 1972 requirements Member workshops Decision Records Public participation at SDNPA meetings Corporate Policies and Strategies: Partnership Management Plan 2050 vision Communication and Engagement Strategy Statement of Community Involvement Financial Regulations and Standing Orders Procurement Policy Corporate Plan and annual action plan Annual review Complaints, Compliments and Comments Policy Whistleblowing Policy Publication Scheme

We Will:	Evidenced by:
	 Access to information policy Member Allowance Scheme SDNPA Guiding Principles SDNPA Values and Competencies Operational Procedures Report template Financial statements Annual performance reporting Information published in respect of expenditure over £250 Tracking spreadsheets used for key public consultations recording changes as a result of consultation SDNPA website (includes - publicly available information including committee papers, who the Members are, what they do and their attendance at formal meetings, who the officers are and how the public can input and influence Authority decisions) Farmer engagement workshops Parish newsletters and member attendance at parish meetings Programme of Parish workshops and webinars Publication of South Downs View E-newsletter and Planning E newsletter published
 Engage with stakeholders Effective engagement with institutional stakeholders to ensure that the purpose, objectives and intended outcomes for each stakeholder relationship are clear so that outcomes are achieved successfully and sustainably Develop formal and informal partnerships to allow for resources to be used more efficiently and outcomes achieved more effectively Ensure that partnerships are based on: trust – a shared commitment to change a culture that promotes and accepts challenge among partners and that the added value of partnership working is explicit 	Committee Oversight & Scrutiny: Oversight of projects with partners and stakeholders by Policy and Resources Committee Corporate Policies and Strategies: Development of the National Park Partnership Management Plan Corporate Plan Communication and Engagement Strategy Public affairs strategy Memoranda of Understanding with various partners including shared values and Natural England Accord Statement of Community Involvement Guidance to Members on outside bodies Operational Procedures South Downs Partnership National Park Authority performance indicators Visitor surveys Formal mechanism for evaluation and

We Will:	Evidenced by:
	learning from major pieces of work and important partnerships.
	Tracking spreadsheets used for key public consultations recording changes as a result of consultation
	Planning Customer Survey
	 Individual campaigns and communications activity
	Parish workshops
	Farmer breakfasts
	Seven Sisters Country Park Stakeholder group
Engage with individual citizens and service	Committee Oversight & Scrutiny:
users: • Establish a clear policy on the type of	Complaints, Compliments and Comments reported on annually.
issues that the organisation will meaningfully consult with or involve	 Meeting between Authority Members and South Downs Partnership
communities, individual citizens, service users and other stakeholders to ensure that service (or other) provision is	Endorsement of Whole Estate Plans by Policy and Resources Committee
contributing towards the achievement of intended outcomes	Membership of Policy and Resources Committee expanded through additional Co-optees to broaden input from different
Ensure that communication methods are effective and that members and officers are clear about their roles with regard to	communities into the committee deliberations
community engagement	Corporate Policies and Strategies:
Encourage, collection and evaluation of the views and experiences of	 Process in place for disclosure of Related Parties and Outside Interests
communities, citizens, service users and organisations of different backgrounds	Community Involvement in relation to planning matters
including reference to future needs	Public Affairs Strategy
Implement effective feedback mechanisms in order to demonstrate how views have	 Memoranda of Understanding with various partners and Natural England Accord
Balance feedback from more active	Corporate objectives and success measures (in the Corporate Plan)
stakeholder groups with other stakeholder groups to ensure inclusivity	Communication and Engagement Strategy
 Take account of the impact of decisions on future generations of tax payers and 	National Park Authority performance indicators
service users	Performance Management Framework
	Rights of Way Accord
	Operational Procedures
	 Meetings with partner Local Authorities within the NP to discuss shared issues /priorities.
	Engagement of youth ambassadors in the work of the NPA
	Local Access Forum
	Quarterly and annual performance reporting
	Consultation on the review of the Local

We Will:	Evidenced by:
	Plan
	 Planning Service Customer Survey and associated action plan
	 Tracking spreadsheets used for key public consultations recording changes as a result of consultation
	E-newsletter and planning e-newsletter

Principle C:

Defining outcomes in terms of sustainable economic, social and environmental benefits

We will:	Evidenced by:
Define outcomes:	Committee Oversight & Scrutiny:
 Have a clear vision, which is an agreed formal statement of the organisation's purpose and intended outcomes containing appropriate performance indicators, which provide the basis for the organisation's overall strategy, planning and other decisions Specify the intended impact on, or changes for, stakeholders including citizens and service users. It could be immediately or over the course of a year or longer Deliver defined outcomes on a sustainable basis within the resources that will be available Identify and manage risks to the achievement of outcomes Manage service users' expectations effectively with regard to determining priorities and making the best use of the resources available 	 Partnership Management Plan (PMP) and other strategic documents approved by NPA and/or committees Corporate Policies and Strategies: Statement of Community Involvement in relation to planning matters Memoranda of Understanding with various partners and Natural England Accord Purposes and Duty set out in legislation and incorporated into all strategic documents. Corporate Plan and associated action plan based on the shared vision for the SDNP agreed with partners National Park 2050 vision Publication of the PMP including the development of measures as a basis for monitoring progress towards the achievement of the Vision State of the Park Report Risk Management approach Local Development Scheme Neighbourhood Plans Local Plan Public Affairs Strategy Operational Procedures 5 yearly review of PMP South Downs Integrated Landscape Character Assessment Annual review Risk management processes
Consider the social, economic and environmental benefits: Consider and balance the combined economic, social and environmental impact of policies and plans when taking decisions about service provision	 Committee Oversight & Scrutiny: Considerations tabled as part of committee reports Membership of Policy and Resources Committee expanded through additional Co-optees to broaden input into the

We will:

- Take a longer-term view with regard to decision making, taking account of risk and acting transparently where there are potential conflicts between the organisation's intended outcomes and short-term factors such as the political cycle or financial constraints
- Determine the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs
- Ensure fair access to services

Evidenced by:

committee deliberations.

Corporate Policies and Strategies:

- Development of 5 year medium term financial strategy
- Development of position statements on key topics
- EDI Action Plan and online training
- Annual Review
- Treasury management policy

Operational Procedures

- Approvals Process for Projects and project evaluation
- Risk Register
- Sustainability Action Plan
- Support for South Downs Volunteering Network
- Report template
- Evidence base maintained to inform decision making
- Application of Sandford Principle in decision making
- Role of Operational Management Team in project decision making and approval

Principle D:

Determining the interventions necessary to optimise the achievement of the intended outcomes.

We will:

Determining interventions:

- Ensure decision makers receive objective and rigorous analysis of a variety of options indicating how intended outcomes would be achieved and associated risks. Therefore ensuring best value is achieved however services are provided
- Consider feedback from citizens and service users when making decisions about service improvements or where services are no longer required in order to prioritise competing demands within limited resources available including people, skills, land and assets and bearing in mind future impacts

Evidenced by:

Committee Oversight & Scrutiny:

- SMT Strategic session discussions
- Chair's briefing
- Committee chairs and SMT discussions
- Conduct of Authority and committee meetings enabling officers' presentation of reports for Member consideration and discussion.

Corporate Policies and Strategies:

- Corporate Plan
- SDNP Vision published following wide engagement with stakeholders and partners providing the strategic steer for the South Downs
- Partnership Management Plan,
- Local Plan
- Publication of the Partnership Management Plan including the development of impact measures as a basis for monitoring progress towards the achievement of the Vision
- Financial Regulations and Contract Standing

W	e will:	Evidenced by:
		orders
		Standing orders for Regulation of Authority Proceedings and Business
		Operational Procedures
		Budget setting process
		Committee reporting template and approvals process
Pla	nning interventions:	Committee Oversight & Scrutiny:
•	Establish and implement robust planning	South Downs Partnership
	and control cycles that cover strategic and operational plans, priorities and targets	 Annual budget processes involving approval by the NPA and oversight by the Policy and
•	Engage with internal and external	Resources Committee
	stakeholders in determining how services and other courses of action should be planned and delivered	Committee review of Corporate Risk Register
	Consider and monitor risks facing each	Performance reporting to Committee
	partner when working collaboratively, including shared risks	Corporate Policies and Strategies:PMP including performance measures
•	Ensure arrangements are flexible and agile	Corporate Plan
	so that the mechanisms for delivering goods and services can be adapted to	 Social Value Act implications consideration for all decisions taken at committee.
	changing circumstances	Performance reporting to Committee
•	Establish appropriate key performance indicators (KPIs) as part of the planning process in order to identify how the performance of services and projects is to be measured	 Project appraisals reported to Committee Corporate Policies and Strategies: Medium Term Financial Strategy Corporate plan and budget setting cycles
•	Ensure capacity exists to generate the	interlinked
	information required to review service	Operational ProceduresSocial value implications of decisions part of
	quality regularly Prepare budgets in accordance with	standard reporting template
	objectives, strategies and the medium term financial plan	Budget setting process includes Members
•	Inform medium and long term resource planning by drawing up realistic estimates of revenue and capital expenditure aimed at developing a sustainable funding strategy, taking into account the full cost of operations over the medium and longer term	
•	Ensure the medium term financial strategy sets the context for ongoing decisions on significant delivery issues or responses to changes in the external environment that may arise during the budgetary period in order for outcomes to be achieved while optimising resource usage	
•	Ensure the achievement of 'social value' through service planning and commissioning	
Op	otimise achievement of outcomes:	Committee Oversight & Scrutiny:

We will:

- Ensure the medium term financial strategy integrates and balances service priorities, affordability and other resource constraints
- Ensure the budgeting process is allinclusive, taking into account the full cost of operations over the medium and longer term
- Ensure the medium term financial strategy sets the context for ongoing decisions on significant delivery issues or responses to changes in the external environment that may arise during the budgetary period in order for outcomes to be achieved while optimising resource usage
- Ensure the achievement of 'social value' through service planning and commissioning

Evidenced by:

- Budget monitored by Committee
- Annual budget setting process through workshops and Authority meetings
- Link between budget process and Corporate Plan
- Social value implications considered for all decisions taken at committee.
- Performance reporting to Committee
- Project appraisals reported to Committee

Corporate Policies and Strategies:

- Medium Term Financial Strategy
- Corporate plan and budget setting cycles interlinked

Operational Procedures

- Social value implications of decisions part of standard reporting template
- Budget setting process includes members and senior managers

Principle E:

Developing the Authority's capacity, including the capacity of its leadership and the individuals within it

We will:

Develop capacity:

- Review operations, performance and use of assets on a regular basis to ensure their continuing effectiveness
- Improve resource use through appropriate application of techniques such as benchmarking and other options in order to determine how resources are allocated so that defined outcomes are achieved effectively and efficiently
- Recognise the benefits of partnerships and collaborative working where added value can be achieved
- Develop and maintain an effective workforce plan to enhance the strategic allocation of resources

Evidenced by:

Committee Oversight & Scrutiny:

 PMP performance monitoring by Policy and Resources Committee

Corporate Policies and Strategies:

- Organisational structure focused on delivery model for PMP and Corporate Plan
- Member/officer induction and appraisal programmes
- Learning and Development Policy for officers
- IT strategy
- Establishment of Teckal company with ability to appoint independent directors

Operational Procedures

- Member Development Protocol and individual Member development meetings
- Member Role Description
- Appropriate job profiles used in recruitment
- Learning and Development Plans
- Training events
- Performance and development review scheme
- Staff survey and associated action plan developed

We will:	Evidenced by:
	E-learning platform with mandatory courses linked to annual performance review for all staff
	Member and staff induction programme
Develop the capability of leadership:	Committee Oversight & Scrutiny:
Develop protocols to ensure that elected	Committee Chairs and SMT meetings
and appointed leaders negotiate with each other regarding their respective roles	Appointments, Management and Standards Committee Terms of reference
early on in the relationship and that a shared understanding of roles and	Corporate Policies and Strategies:
 objectives is maintained Publish a statement that specifies the types of decisions that are delegated and those 	 Job descriptions and performance and development review process for Members and officers, including the Chair of the SDNPA
reserved for the collective decision making of the governing body	Local Protocol for Member and Officer Relations
 Ensure the Leader and the chief executive have clearly defined and distinctive 	Member Development Protocol
leadership roles within a structure whereby the chief executive leads in implementing strategy and managing the	Standing Orders contain scheme of delegations to officers and terms of reference for committees
delivery of services and other outputs set by members and each provides a check	Complaints, Compliments and Comments Policy
and a balance for each other's authority	Financial Regulations and Standing Orders
Develop the capabilities of members and senior management to achieve effective	Communication and Engagement Strategy
leadership and to enable the organisation	HR policies in place
to respond successfully to changing legal	Operational Procedures
and policy demands as well as economic, political and environmental changes and risks	Chief Finance Officer support procured and compliance with both the CIPFA Statement on the Role of the Chief Financial Officer in
Ensure that there are structures in place to encourage public participation	Local Government and the CIPFA Statement on the Role of the Head of Internal Audit in Public Service Organisations
 Take steps to consider the leadership's own effectiveness and ensuring leaders are open to constructive feedback from peer 	Monitoring Officer support contract in place
review and inspections	South Downs Partnership
Holding staff to account through regular	Conditions of employment
performance reviews which take account of training or development needs	Contract management in respect of externally provided services
Ensure arrangements are in place to	Member workshops on key issues
maintain the health and wellbeing of the workforce and support individuals in	Leadership and Management development training
maintaining their own physical and mental wellbeing	Advertising Member vacancies
	Induction programme for all
	Annual Member 1-2-1 process with Chair of the Authority

Principle F:

Managing risks and performance through robust internal controls and strong public finance management.

We will Evidenced by: Manage risk **Committee Oversight & Scrutiny:** Recognise that risk management is an Regular risk reporting to Committee integral part of all activities and must be Annual Health and Safety reporting considered in all aspects of decision **Corporate Policies and Strategies:** making Risk Management Strategy, risk register Implement robust and integrated risk template and risk appetite statement management arrangements and ensuring Insurance policies that they are working effectively Whistleblowing Policy Ensure that responsibilities for managing Anti-fraud and Corruption Policy individual risks are clearly allocated Health and Safety policies and procedures ICT User Policy and information security policy in place Treasury Management Policy **Operational Procedures** Risk assessment as part of service planning Corporate Risk Register reviewed by the Operational Management Team, and SMT Directorate Risk Registers reviewed by the individual directorate management teams Annual Management Assurance statement to the External Auditor Manage performance **Committee Oversight & Scrutiny:** Monitor service delivery effectively Chairs and SMT meetings including planning, specification, execution Chair's briefings and independent post implementation Committee terms of reference include regular performance monitoring Make decisions based on relevant, clear P&R Committee annual review of objective analysis and advice pointing out effectiveness the implications and risks inherent in the **Corporate Policies and Strategies:** organisation's financial, social and Financial Regulations and Procedures environmental position and outlook Standing Orders Encouraging effective and constructive challenge and debate on policies and **Operational Procedures** objectives to support balanced and Strategic sessions effective decision making National Park Authority performance Provide members and senior management indicators reported quarterly or annually as with regular reports on service delivery appropriate including corrective action as plans and on progress towards outcome necessary to relevant committees achievement. Appropriate systems in place to support Ensure there is consistency between monitoring performance against measures specification stages (such as budgets) and Operational management team monitoring post implementation reporting (e.g. of performance financial statements) Statutory requirements for decision making

Develop robust internal control

Align the risk management strategy and

policies on internal control with achieving

218

Committee Report templates

Committee Oversight & Scrutiny:

Policy and Resources Committee with

terms of reference reviewed annually

We will

objectives

- Evaluate and monitor risk management and internal control on a regular basis
- Ensure effective counter fraud and anticorruption arrangements are in place
- Ensure additional assurance on the overall adequacy and effectiveness of the framework of governance, risk management and control is provided by the internal auditor
- Ensure an audit committee or equivalent group/ function, which is independent of the executive and accountable to the governing body

Evidenced by:

- Independent co-opted members on the Policy and Resources Committee
- Training for Committee members
- Publication of reports and meeting minutes showing declarations of interest made
- Statement of Community Involvement in relation to planning matters
- Risk management strategy
- Audit plan agreed by Policy and Resources Committee and regular audit reporting to Committee
- Annual Governance Statement

Corporate Policies and Strategies:

- Standing Orders
- Scheme of Delegation
- Financial Regulations
- Anti-fraud and corruption policy
- Whistleblowing Policy
- Contract Standing Orders and Procurement Strategy
- Members' and Officer Codes of Conduct
- Communication and Engagement Strategy
- Complaints, Compliments and Comments Policy

Operational Procedures

- Policy framework kept under review by Operational Management team
- Effective internal audit function resourced and maintained

Manage data

- Ensure effective arrangements are in place for the safe collection, storage, use and sharing of data, including processes to safeguard personal data
- Ensure effective arrangements are in place and operating effectively when sharing data with other bodies
- Review and audit regularly the quality and accuracy of data used in decision making and performance monitoring

Committee Oversight & Scrutiny:

- Major Project approval and monitoring by Committee
- Performance data reported quarterly

Corporate Policies and Strategies:

- Security arrangements in place in IT contract
- Information security policy
- Acceptable use of ICT policy
- Data Protection Policies and practices implemented

Operational Procedures

- Systems for managing performance data
- Data Protection Officer
- Data protection policies in place
- Training on data protection
- Data processing agreements where appropriate

We will	Evidenced by:
	Role of Research and Evidence Officer in validating data for PMP and other indicators
	 Methodology sheets developed for Corporate plan measures and PMP indicators
Have strong public financial management	Committee Oversight & Scrutiny:
Ensure financial management supports	External Auditor's value for money opinion
both long term achievement of outcomes and short-term financial and operational	Quarterly budget monitoring reports to Committee
performance	Annual budget approved by Authority
Ensure well-developed financial management is integrated at all levels of the state of the	Annual Statement of Accounts approved by Committee
planning and control, including management of financial risks and controls	Corporate Policies and Strategies:
management or manetal risks and controls	Financial statements
	Financial Regulations and procedures
	Medium Term Financial Strategy
	Operational Procedures
	Chief Finance Officer support procured and compliance with both the CIPFA Statement on the Role of the Chief Financial Officer in Local Government and the CIPFA Statement on the Role of the Head of Internal Audit in Public Service Organisations

Principle G:

Implement good practice in transparency, reporting and audit to deliver effective accountability.

We will	Evidenced by:
Implement good practice in transparency	Committee Oversight & Scrutiny:
 Write and communicate reports for the public and other stakeholders in a fair, balanced and understandable style appropriate to the intended audience and ensuring that they are easy to access and interrogate Strike a balance between providing the right amount of information to satisfy transparency demands and enhance public scrutiny while not being too onerous to provide and for users to understand 	 Annual Governance Statement approved by Committee Annual and quarterly performance reporting to Committee Accessible report template Decision Records Webcasting of meetings Corporate Policies and Strategies: Statement of Community Involvement Communication and Engagement Strategy Standing Orders Scheme of delegation Complaints, Compliments and Comments Policy Publication Scheme Code of Corporate Governance Access to information policy SDNPA Guiding Principles SDNPA Values and Competencies

We will	Evidenced by:
	Operational Procedures
	SDNPA website
	Visitor survey
	Tracking spreadsheets used for key public
	consultations
	Corporate Plan
	Annual review
	Financial statements
	 Contributions to parish newsletters and attendance by members at parish meetings / AGMs
Implement good practice in reporting	Committee Oversight & Scrutiny:
 Report at least annually on performance, value for money and stewardship of 	Annual and quarterly performance reporting to Committee
resources to stakeholders in a timely and	S151 officer reporting requirements
 understandable way Ensure members and senior management 	Annual Governance Statement approved by Committee
own the results reported	Corporate Policies and Strategies:
 Ensure robust arrangements for assessing the extent to which the principles 	Corporate Plan
contained in this Framework have been	Operational Procedures
applied and publishing the results on this assessment, including an action plan for improvement and evidence to demonstrate good governance (the annual	 National Park Authority performance indicators reported quarterly or annually as appropriate including corrective action as necessary to relevant committees
governance statement)	Report template
Ensure that this Framework is applied to	Annual review document
jointly managed or shared service	Financial statements
organisations as appropriate	Summary versions of Corporate Plan and
 Ensure the performance information that accompanies the financial statements is prepared on a consistent and timely basis and the statements allow for comparison with other, similar organisations 	Partnership Management Plan
Develop assurance and effective accountability	Committee Oversight & Scrutiny:
Ensure that recommendations for corrective action made by external audit	Audit Plan and reports to Policy and Resources Committee
are acted uponEnsure an effective internal audit service	Regular Attendance of internal and external audit at Policy and Resources Committee
with direct access to members is in place, providing assurance with regard to governance arrangements and that	 Independent (co-opted) members appointed to Policy and Resources Committee
recommendations are acted upon	Corporate Policies and Strategies:
Welcome peer challenge, reviews and inspections from regulatory bodies and	Annual Governance Statement
inspections from regulatory bodies and implementing recommendations	Statement of community involvement
 Gain assurance on risks associated with delivering services through third parties 	Internal audit function delivered by contract and meets PSIAS requirements
and that this is evidenced in the annual	Risk Management Policy
governance statement	Risk Registers

W	e will	Evidenced by:
•	Ensure that when working in partnership, arrangements for accountability are clear and the need for wider public accountability has been recognised and met	 Operational Procedures Audit actions are formally logged and followed up and reported to committee