

Appendix 3: Corporate Plan indicators 2019/20					
Corporate Plan objective	Corporate Plan 2019-20 indicator	Action or Measure	Responsibility	Achieved	Commentary
Objective 1: A Thriving Living Landscape	CP-1.1: % of woodland under management	Measure	Landscape and Biodiversity Lead (Woods & Heaths)		Unable to report on this due to lack of data from Forestry Commission
	CP-1.2: No. of projects implemented through the action plan with South Downs Forestry Champions	Measure	Landscape and Biodiversity Lead (Woods & Heaths)	13	People work stream (4 projects): <ul style="list-style-type: none"> • Woodland guardians, Woodland wildlife, and VR films • RFS courses Place work stream (5 projects): <ul style="list-style-type: none"> • ADB info area of website • SDNPA supporting DMG • Love Yew project (NE) • Bringing Elm back to the Downs • Trees for the Downs Prosperity work stream (4 projects): <ul style="list-style-type: none"> • Trees and design SPDs • Involvement with syngenta • Bus shelters • Support for fourth door research conference 2019
Objective 2: People Connected With Places	CP-2.1: % aware of SDNP in YouGov poll	Measure	Performance & Research Lead	65%	Awareness increased from 60% in February 2019 to 65% in June 2019. This increase is likely, at least in part, due to the introduction of road signage in the National Park. We will measure awareness again in February 2021 when we expect a further increase after Phase 2 of the road sign install is complete.
	CP-2.2: No. of volunteer days undertaken by the South Downs Volunteer Ranger Service	Measure	Volunteer Development Officer	3,742	
Objective 4. A confident, secure and effective organisation - providing value for money	CP-4.1: % of major applications determined within 13 weeks	Measure	Major Planning Projects and Performance Manager	85%	47 applications determined in total with 40 in time. Government target is 60%; our target is 70% which we exceeded.
	CP-4.2: % of minor and other planning applications determined within 8 weeks	Measure	Major Planning Projects and Performance Manager	80%	508 applications determined in total with 407 in time. Government target is 70%; our target is 80% which we met.
	CP-4.3: % of contractors satisfied with SDNPA as a client	Measure	Head of Business Services	No data	We do not currently have enough data to give a meaningful figure, but expect to be able to report on this in 2020/21
	CP-4.4: % of contractors fulfilling their obligations as set out in their tender to quality, time and budget	Measure	Head of Business Services	No data	We do not currently have enough data to give a meaningful figure, but expect to be able to report on this in 2020/21