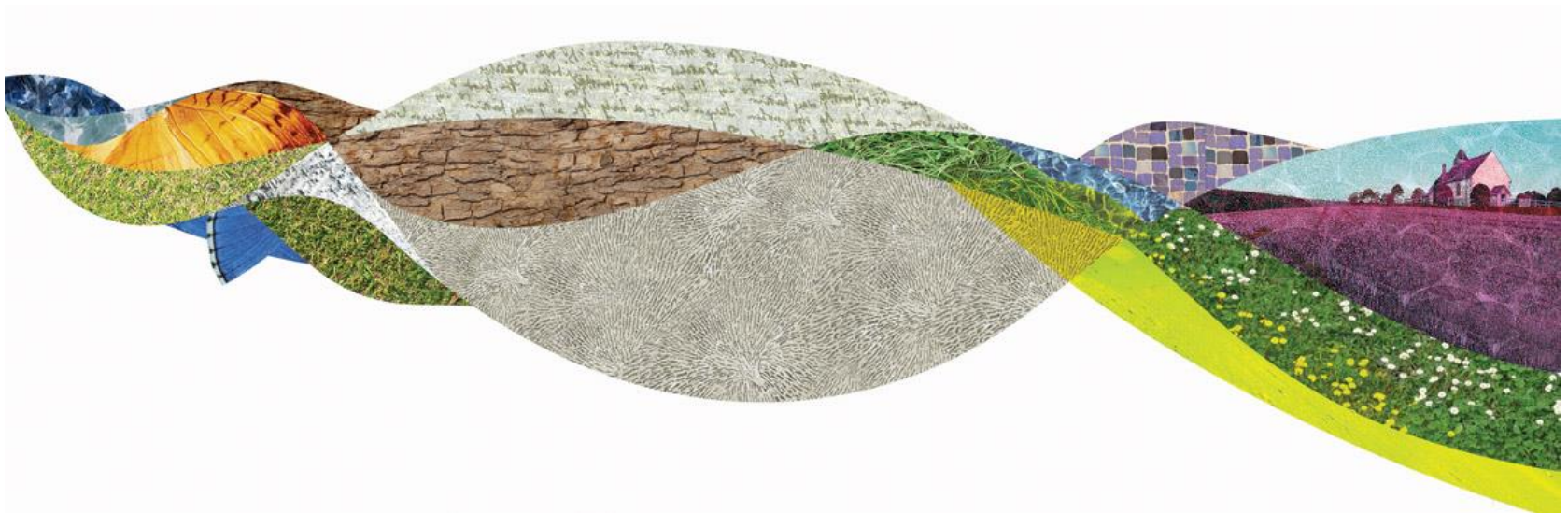


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Planning Performance 2012 to 2017



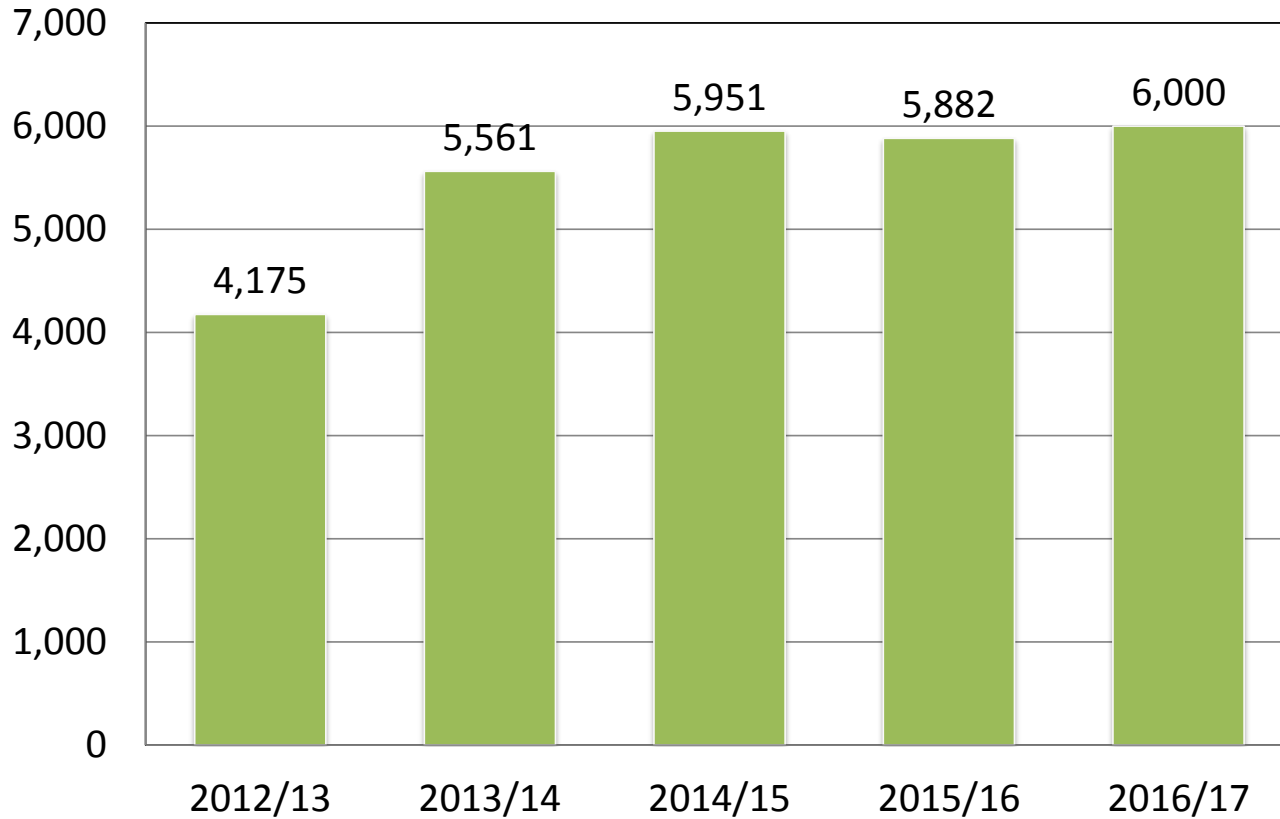
Contents

- Overall workload
 - Speed of decision making
 - Validation performance
 - Appeal performance
-
- All data from 1st April 2012



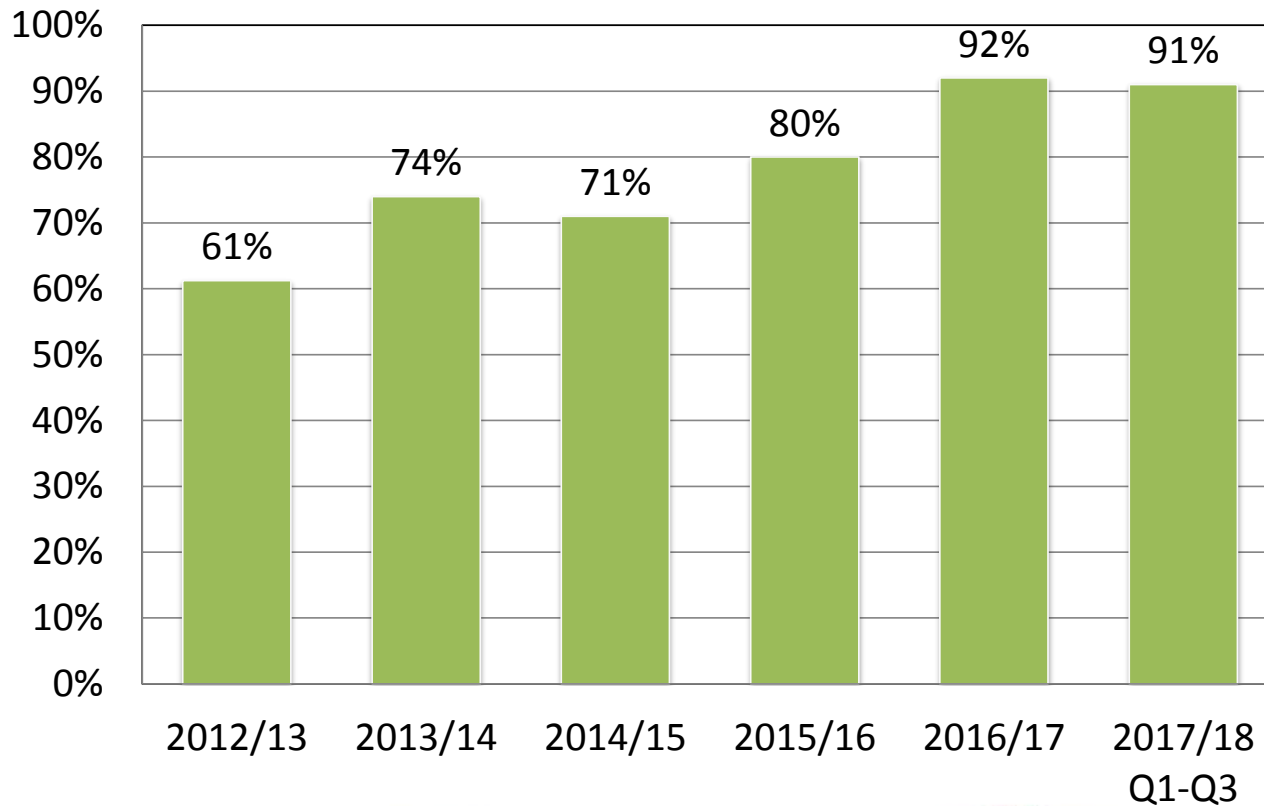


Overall Workload



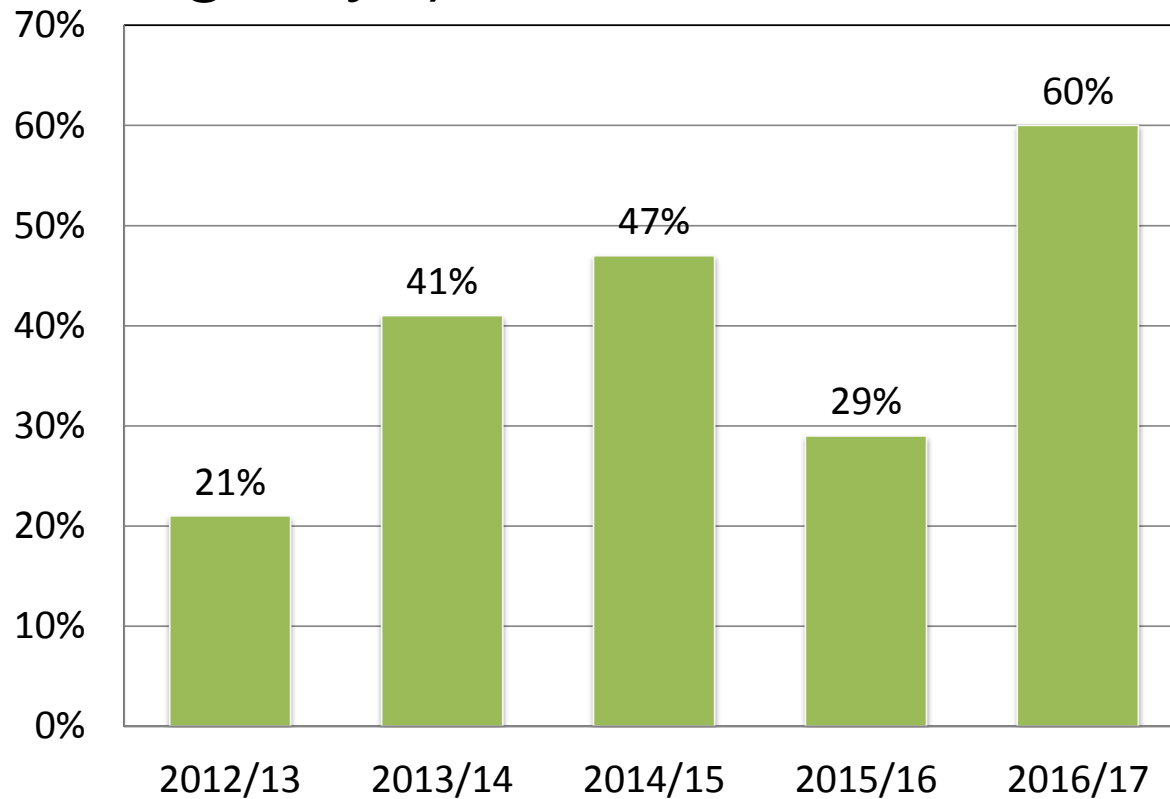


Speed of Decision Making

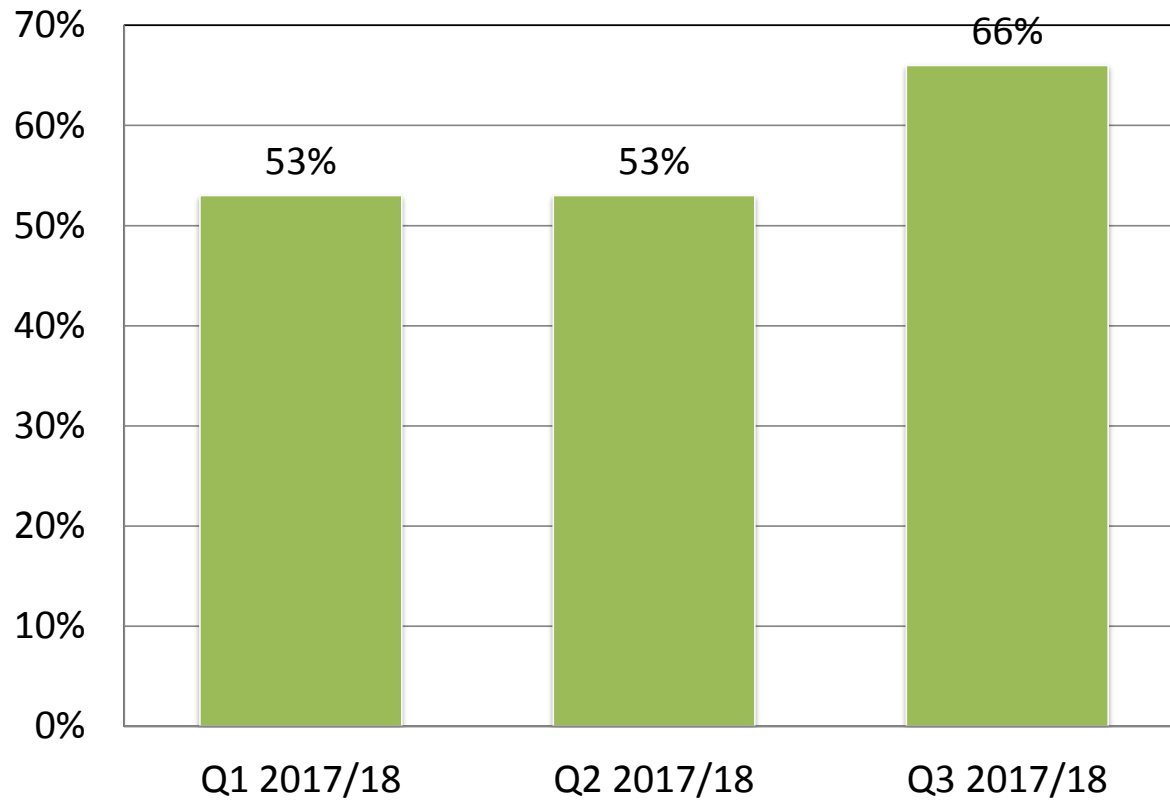




Validation Performance (within 5 working days)

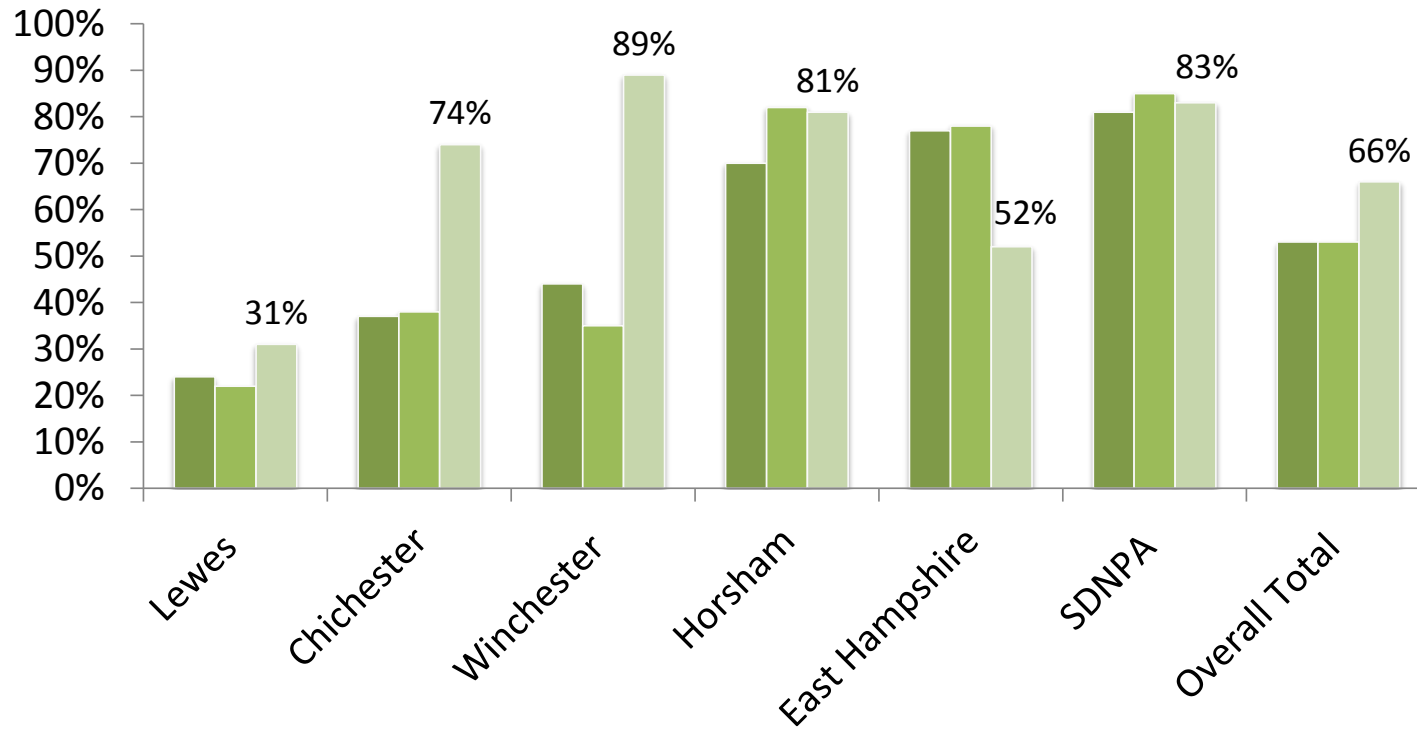


Validation (Within 5 Working Days)



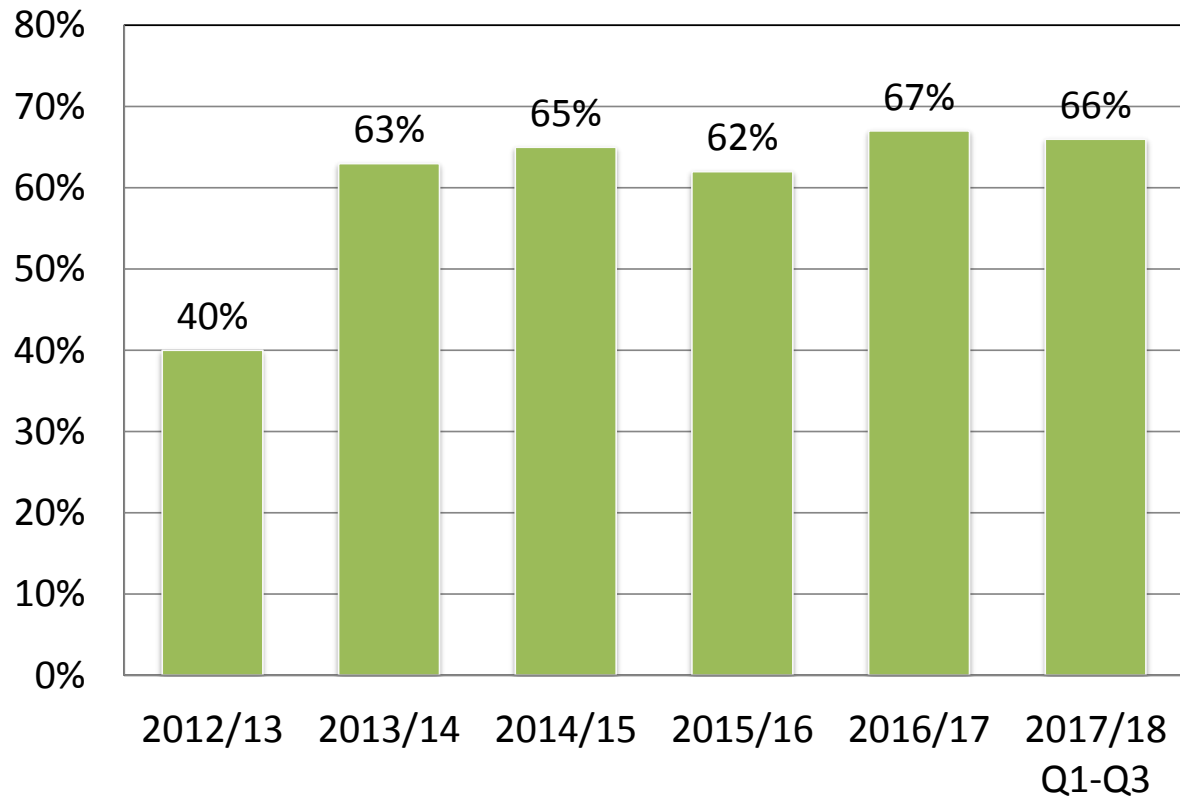


Comparative Validation Performance 2017/18 Q1, Q2, Q3





Appeal Performance - Dismissed



Ongoing Work

- Interrogation of Customer Satisfaction Survey (including comparison with 2014 survey results)
- Quality checks on validation
- Planning appeals now reported to Planning Committee on a quarterly basis
- Report on planning appeals since 2012
- Focus on older cases
- Additional scrutiny of Enforcement performance



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