

Quarter 1 reporting 2014/15



Objective 1: Thriving Living Landscapes - CORPORATE PLAN

Q1 Reporting 2014/15 - Measures

Title	Actual	Target	RAG	Comment
1.10a Number of Conservation Area Management Plans formally adopted	16.00	38.00	–	No adoptions as yet, resolving process for consulting residents and parish councils and other local authorities. Preparation of new Appraisals and Management Plans in Meon Valley area has begun. Baseline = 22
1.2a % of SDNPA-led projects completed on time or on track for year three milestones	100.00	90.00	–	There were no projects completed in this quarter, hence 100% of 0.
1.3a % of SDNPA-led projects completed to or under original budget	100.00	90.00	–	There were no projects completed in this quarter, hence 100% of 0.
1.4a % of desired outcomes achieved for projects completed in the period	100.00	100.00	–	There were no projects completed in this quarter, hence 100% of 0.
1.8a % of planning application appeals determined in favour of SDNPA		80.00		Last year, around 66% of all appeals were determined in favour of the SDNPA a significantly higher proportion of those appeals were determined after Public Inquiries or Informal Hearings that performance is considered to be good. Performance this year is on track and is in line with the national average of 66%.
1.9a Number of partners actively engaged in delivering projects against Objective 1 in the Delivery Framework of the PMP				Note that this is a yearly measure

Q1 Reporting 2014/15 - Quarterly Actions

Title	RAG	Comment
1.5a Prepare for the submission of the SDNPA Local Plan in accordance with the timetable and procedures set out in the agreed Local Development Scheme (LDS)	–	Year 1 target was to develop preferred options by December 2014 - currently this is on track
Pilot PES proposals and approach with partners		Year 1 target - pilot projects are underway SDNPA has granted £20,000 from the Purpose and Duty Fund to carry out a fluvial study on the River Rother to facilitate the wider take up of Payments for Ecosystems Services. This is on the understanding that a fully developed partnership scheme will bring forward proposals at a later date, which do not rely on funding from SDNPA.

Q1 Reporting 2014/15 - Yearly Actions

Title	RAG	Comment
Produce qualitative report on improved quality of applications as a result of Design Review Panel Y1		<p>Note that Yearly actions will be reported on at the end of Quarter 4</p>
Produce qualitative report on improved quality of applications as a result of Design Review Panel Y2		
Produce qualitative report on improved quality of applications as a result of Design Review Panel Y3		
Produce qualitative report on improved quality of applications as a result of pre-app advice Y1		
Produce qualitative report on improved quality of applications as a result of pre-app advice Y2		
Produce qualitative report on improved quality of applications as a result of pre-app advice Y3		
1.1a Heritage Coast Partnership and plan adopted and being implemented by partners		

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Objective 2: People Connected With Places - CORPORATE PLAN

Q1 Reporting 2014/15 - Measures

Title	Actual	Target	RAG	Comment
2.4a % of SDNPA-led projects completed on time or on track for year three milestones	100.00	90.00	–	There were no projects completed in this quarter, hence 100% of 0.
2.5a % of SDNPA-led projects completed to or under original budget	100.00	90.00	–	There were no projects completed in this quarter, hence 100% of 0.
2.6a % of desired outcomes achieved for projects completed in the period	100.00	100.00	–	There were no projects completed in this quarter, hence 100% of 0.
2.8a Number of local tourism businesses promoting the National Park and encouraging visitors to visit multiple venues	150.00	180.00		The figure of 150 is taken from the Our Land website of businesses specifically mentioning the National Park. The actual figure is likely to be far higher but at present this data is being collated by Comms and will be ready for Q2 reporting
2.7a % of visitors/residents recognising and responding to identity key themes and visuals.		0.00		Note that this information is being collected through the South Downs Centre survey which is currently in the field. We will have a baseline figure for Q2 reporting.
2.2a Total number of volunteer days undertaken by the South Downs Volunteer Ranger service	1282.00	1442.00		Baseline target taken from Q1 2013/14 data
2.9a Number of partners actively engaged in delivering projects against Objective 2 in the Delivery Framework of the PMP				Note that this is a yearly measure
Percentage of schools within a 5km radius of the National Park boundary using the National Park for learning outside of the classroom experiences at least once a year				Note that this is a yearly measure
Proportion of visits by public transport				Note that this is a yearly measure

Note that there are no quarterly or yearly actions for Objective 2

Quarter 1 reporting 2014/15

Objective 3: Towards a Sustainable Future - CORPORATE PLAN

Reporting 2014/15 - Measures

Title	Actual	Target	RAG	Comment
3.9a Number of partners actively engaged in delivering projects against purpose 3 in the Delivery Framework of the PMP				Note that this is a yearly measure
3.10a % satisfied with the quality of advice and support for Community led plans		0.00		Historically, we have provided feedback forms for attendees to the National Parks Neighbourhood Planning Workshops. However, these have rarely been completed. Looking forward, we will encourage feedback at future events and collect baseline information for Q3 reporting, should this be available.
3.1a Number of apprentices supported by SDNPA	2.00	2.00	—	SDNPA has one apprentices in place, one is office based working in Corporate Services. A second apprentice is due to start work in the Operations Team in Q2.
3.5a % of SDNPA-led projects completed on time or on track	100.00	90.00	—	There were no projects completed in this quarter, hence 100% of 0.
3.6a % of SDNPA-led projects completed to or under original budget	100.00	90.00	—	There were no projects completed in this quarter, hence 100% of 0.
3.7a % of desired outcomes achieved for projects completed in the period	100.00	100.00	—	There were no projects completed in this quarter, hence 100% of 0.
3.4a Number of the target audience reached by our sustainable behaviour campaigns	29792.00	20000.00		Those reached by the Sussex Festival of Nature video and Take the Lead film was 29,257 views. In addition, 23 people put forward dogs as case studies on the back of the Take the Lead campaign and 512 tickets were redeemed for 2for1 travel to the Sussex Festival of Nature.
3.3a Stakeholders aware of and using shared identity to raise the profile of the National Park in their venues or communities	0.00			We are working with 3 key partners on template projects and have begun rolling out the identity in National park communications and at the SDC.

Reporting 2014/15 - Quarterly Actions

Title	RAG	Comment
Produce a charging schedule	—	
Produce an infrastructure delivery plan	—	
3.2a Influence increasing superfast broadband coverage across the SDNP		This is due to start in Q2

Quarter 1 reporting 2014/15

Objective 4: An Efficient and Effective Organisation That Supports Partnership Working - CORPORATE PLAN

Q1 Reporting 2014/15 - Measures

Title	Actual	Target	RAG	Comment
4.5.3 % valid applications validated in 5 working days	57.91	90.00		There were variations between host authorities, but the SDNPA in house team was also below target.
4.4.4 % of staff who feel enabled to communicate about the SDNP and the work of the SDNPA		0.00		This will be tested in the staff survey
4.4.3 % of staff who feel positive about the organisation		80.00		This will be tested in the staff survey
4.4.1 % of staff with completed training and development plan (target 100%)				
4.2.1 Increased satisfaction from Planning service users		0.00		The report and final findings will be completed in Q2, initial findings indicate 66% people satisfied or very satisfied with the service provided. Baseline and target will be set in Q2.
4.1.3 Number of partners using the shared identity toolkits	6.00	4.00		The toolkit has not yet been rolled out widely but we are currently in discussion with 6 partner exemplar projects.
% Minor & other planning applications decided within 8 weeks	75.00	70.00		This is above the target of 70%
% Major planning applications decided within 13 weeks	20.00	60.00		This below the target of 60% the reasons for the figures are:

Q1 Reporting 2014/15 - Actions

Title	Outcome	RAG	Comment
4.1.1 Embed information management processes and procedures		⊖	Key policies and processes have been implemented including access to information and data protection
4.1.2 Finalise implementation of the recommendations from information management review		⊖	This work is ongoing
4.3.1 Develop External Funding Strategy		⊖	Initial draft completed the strategy is out to internal consultation
4.3.2 Establish project governance process		⊖	New processes have been developed and feedback and revision is taking place as they are used to improve them
4.4.2 Carry out and implement recommendations for a staff survey		⊖	Survey has been commissioned and will take place in Q4.
4.2.2 Put in place formal customer service standards			Initial research complete and paper drafted. To be considered by Corporate Services Management Team in September 14 prior to wider discussions