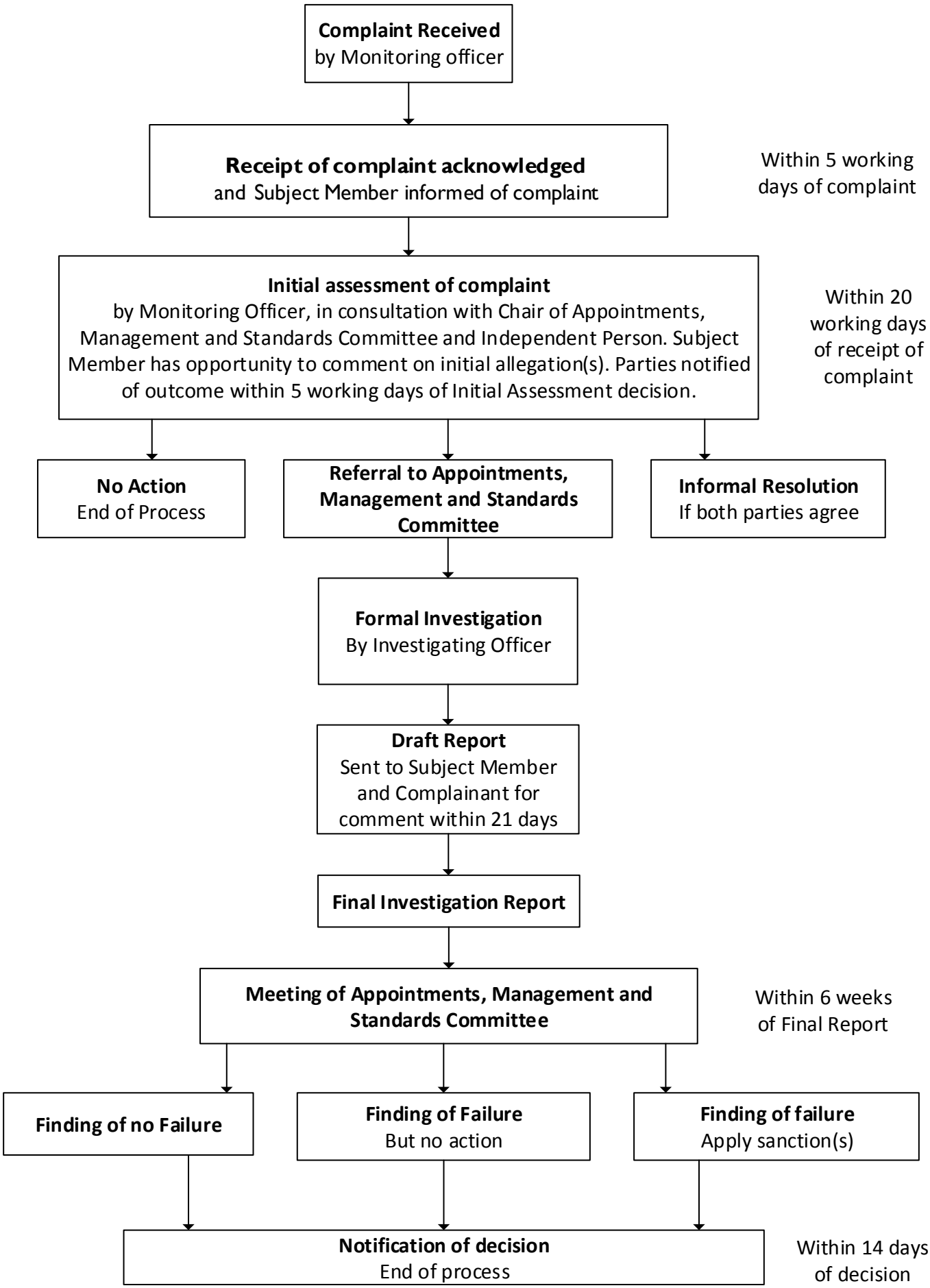Flow Chart of Procedure for the Assessment, Investigation and Determination of a Complaint that a Member has failed to Comply with the Members' Code of Conduct (this is a summary only, see Procedure for full details)